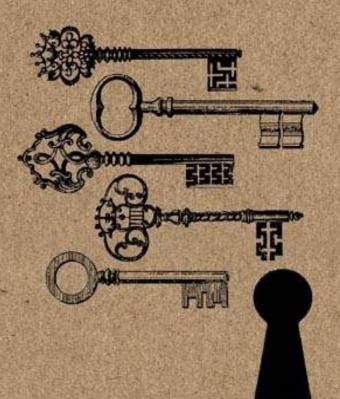
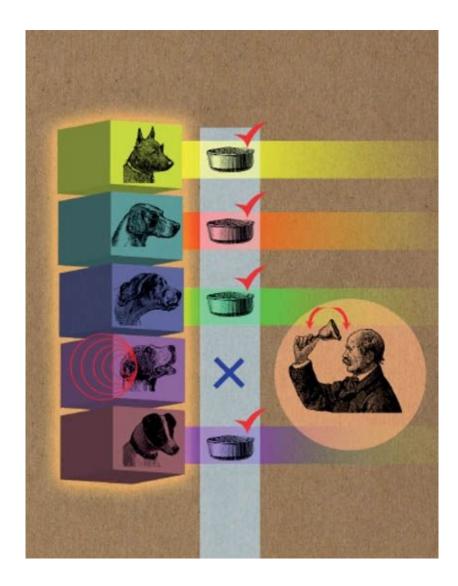
# **30-SECOND** PSYCHOLOGY

The 50 most thought-provoking psychology theories, each explained in half a minute



Editor Christian Jarrett



## **30- SECOND PSYCHOLOGY**

The 50 most thought-provoking psychology theories, each explained in half a minute

**Editor** Christian Jarrett

Contributors Vaughan Bell Moheb Costandi Christian Jarrett Dave Munger Tom Stafford



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## INTRODUCTION

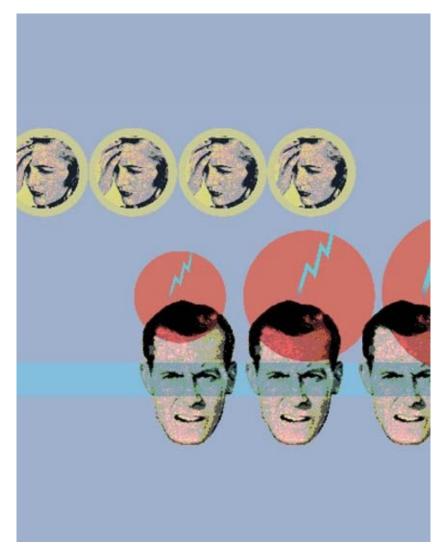
**Christian Jarrett** 

The familiarity of psychology's subject matter sets it apart from the other sciences. After school, few of us will set foot in a chemistry laboratory, we're unlikely to peer down a microscope and the closest that we'll get to a black hole is watching *Star Trek*. By contrast, we all have a mind of our own, and we spend every day interacting with others. So the focus of psychology – on minds and behaviour – is familiar to everyone. In a sense, we're all amateur psychologists.

However, we should be careful not to confuse familiarity with mastery. Just because we have our pet theories for other people's motives and actions, doesn't mean they are accurate. Psychology is about setting aside our intuitions and using the objective tools of science to discover how the mind really works, why people really behave the way they do.

Such an endeavour met resistance from the outset. Questions of the mind used to be the preserve of philosophy. And even after the first laboratories demonstrated the feasibility of a psychological science, a movement within the discipline argued that only observable behaviour, not inner thoughts, should be studied. The first section of this book, **Old School, New School**, charts how these arguments were resolved and how psychology became the thriving and respected science that it is today.

A topic that provokes particularly strident lay beliefs is that of child development. Just how does a screaming, helpless, newborn child mature into a fully formed, self-conscious adult? The section on **Growth & Change** introduces you to the pioneers in this field and concludes with the theory of neuroplasticity – recognition that our brains are flexible and never stop changing and adapting until the day that we die.



**The mind turned inward** *Psychology is the scientific study of ourselves and why we behave the way we do. Intuition is put on hold and cool-headed experimentation is the order of the day.* 

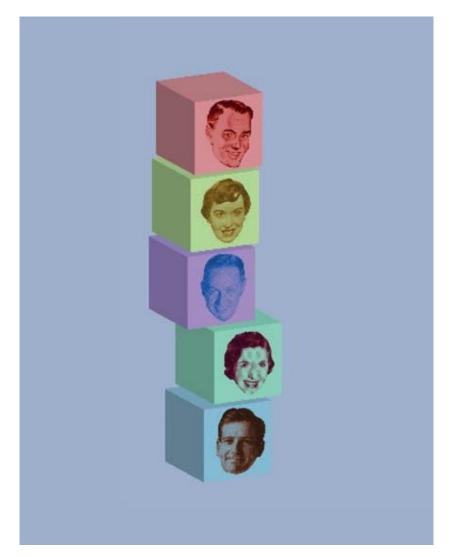
A focus of psychology that is of extreme practical relevance is how to optimize the decisions people make for the good of themselves and society at large. **Decision Making & Emotions** provides an overview of some of the biases that affect our thinking. As you will see, emotions, as well as providing the foundation of our humanity, also influence our decisions and so the two topics are dealt with together.

Whether in gangs or companies, sports teams or political parties, we humans are intrinsically social, forever forming groups to serve our needs and interests. **Social Psychology** deals with the issues that naturally arise when we mix and merge, including leadership and prejudice. The chapter also features some of the

most famous experiments in psychology including Zimbardo's insights into tyranny and Milgram's 'shocking' research on obedience.

The next two sections, **Ways We Differ** and **Disordered Minds**, feature theories that perhaps most closely resemble popular beliefs about psychology: from personality and intelligence to insanity and psychotherapy. The last section, **Thoughts & Language**, deals with those theories that delve inside our heads, beginning with the placebo effect—the power of the mind to affect the body – and ending with consciousness, the miracle and mystery of how flesh gives rise to mental life.

Each of the book's 50 entries provides a plain English 30-second introduction, a 3-second 'psyche' for when you're really in a rush, and a 3-minute analysis, which probes a little deeper. The chapters also include biographical profiles of some of the luminaries in this field, including Sigmund Freud and William James. Whether you choose to dip in or to study the book from cover to cover, you are about to learn about the most complex entity in the universe – the human mind. Have fun!



A new science Psychology is relatively young – its first laboratories weren't established until the late nineteenth century. Yet there are already many important and controversial psychological theories. Allow our team of talented writers to introduce you to them.

**OLD SCHOOL, NEW SCHOOL** 

### **OLD SCHOOL, NEW SCHOOL** GLOSSARY

**anthropology** The study of humankind. Areas covered include the origins and development of the human species, its biological characteristics, belief structures and social customs. Although the subject was discussed by Herodotus as long ago as 500 BC, it only became a discipline in its own right during the Renaissance, with the writings of Michel de Montaigne, René Descartes and Immanuel Kant. The term comes from the Greek *anthropos* (human) and *logos* (science) and was coined in Germany in the sixteenth century.

**consciousness** The totality of experience of which a person is aware at any one moment. This is a constantly shifting state, moving between current thought processes, memory, visual and aural stimuli and physical experiences. The US psychologist William James said consciousness was like a stream, constantly chopping and changing direction, but essentially continuous.

**Ego** According to Freud, this is the conscious, rational part of personality. He saw the human psyche as being made up of three parts: the Id, which seeks instant gratification, the Superego, which makes moral judgments, and the Ego, which mediates between the first two. It does so using the 'reality principle', which compels us to abide by current social norms. Freud said the Id was like a horse and the Ego like a man riding the horse and controlling its wilder instincts.

**Id** According to Freud, this is the instinctive, unconscious aspect of human personality that seeks immediate gratification. Its primitive impulses are restrained and controlled by the Ego. Although the Id is often associated with negative and antisocial behaviour, it is also responsible for instincts that are essential for our survival, such as hunger and thirst, as well as the reproductive urge.

**neuroscience** The study of the nervous system, including the brain functions and how they relate to human behaviour. Ultimately the task of neuroscientists is to discover the functions of all parts of the brain, what mental processes they perform and how they are affected by external stimuli. Once a branch of biology,

it is now regarded as an interdisciplinary science which covers several other disciplines, such as psychology, medicine and computer science.

**neurosis** A mild mental disorder characterized by anxiety and phobias, but not so extreme that the patient suffers from delusions or hallucinations. According to Freud, the condition is part of the Ego's self-defence mechanism and is triggered by unresolved inner conflicts. Although once a common diagnosis, the term is no longer used in mainstream psychiatry, apart from specific use in psychoanalytic practice and theory.

**neurotic** A person who suffers from neurosis, or having the symptoms of neurosis. Symptoms include hysteria, obsessive-compulsiveness and a long list of phobias, such as agoraphobia (fear of having a panic attack in a public space) and arachnophobia (fear of spiders).

**pathogenic** Causing disease, or being capable of causing disease. From the Greek *pathos* (disease) and *genesis* (creation).

**personality conflict** A clash between different aspects of someone's personality. According to Freud, the primitive instincts of the Id are in constant conflict with the self-conscious moralizing of the Superego and have to be mediated by the rationalism of the Ego. If this conflict is unresolved, it can lead to neurosis.

**primatology** The study of primates. Although primatology is a separate discipline from psychology, there is some overlap in the study of social groups and aspects of personality.

**stimulus error** The tendency for patients, during 'introspection', to name the objects they were visualizing rather than describing what those objects meant to them. Thus, just stating the presence of an apple is less informative than describing the shape and colour of the apple and what feelings they evoke. Introspection was used in the early days of psychiatry to describe a patient's conscious mind.

**Superego** According to Freud, that part of the personality that makes moral judgments and acts as our conscience. The Superego is mainly unconscious and formed through the internalization of one's parents' and society's moral codes. An over-strong Superego can lead a person to be moralistic and uncompromising

towards other people.

## WUNDT'S INTROSPECTION

## the 30-second theory

Are you sitting comfortably? Now tell me, what are the contents of your conscious mind right now? This is a version of introspection – the research tool favoured by psychology's founding fathers in the late nineteenth century. As William James noted in his 1890 book The Principles of Psychology, 'The word introspection needs hardly to be defined – it means, of course, looking into our own minds and reporting what we there discover.' Practitioners in Wilhelm Wundt's laboratory at the University of Leipzig – widely accepted as the world's first experimental psychology lab – were expected to undergo lengthy training in the method. One aim was to break conscious experience down into its constituent parts. Although the technique sounds straightforward enough, methodological arguments broke out among its early pioneers. Edward Titchener, a British psychologist and former student of Wundt's, proposed a particularly strict system designed to avoid what he called 'stimulus error', in which, faced with a stimulus such as a table, the 'introspectionist' reports the mere presence of the table, rather than the raw sensory experiences provoked by its colour, size, position and constitution.

#### **3-SECOND PSYCHE**

The favoured research method of psychology's founding fathers was introspection – reporting the contents of one's own consciousness.

### **3-MINUTE ANALYSIS**

Introspection as a formal technique fell out of favour with the rise of behaviourism, and with the growing recognition that many of our mental processes are beyond conscious access. However, any time a research participant reports how they are feeling or describes their sensory perceptions – as often happens as part of many modern psychology experiments – they are in effect introspecting.

## **RELATED THEORIES**

WATSON'S BEHAVIOURISM

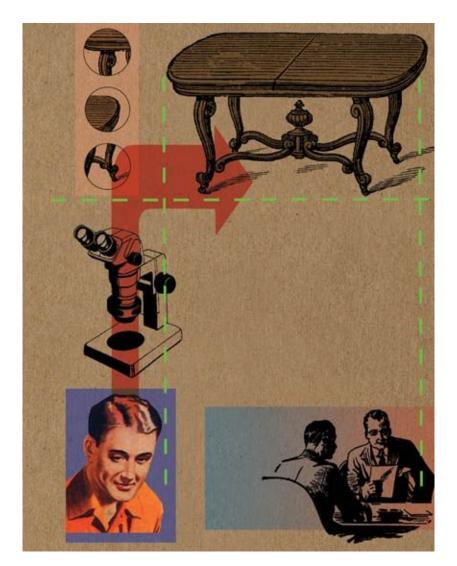
**PSYCHOANALYSIS** 

**3-SECOND BIOGRAPHIES** WILLIAM JAMES 1842–1910

EDWARD TITCHENER 1867–1927

WILHELM WUNDT 1832–1920

**30-SECOND TEXT** Christian Jarrett



No one has direct access to your mind like you do. That's why introspection remains a valid technique even after the invention of brain scanners.

## WATSON'S BEHAVIOURISM

### the 30-second theory

Early psychologists investigated thinking by inspecting their own thoughts and the reports of the thoughts of others. The behaviourists rejected this method. Science, they argued, must be based on data that everyone can agree on, something reliable and objectively measurable. This means abandoning talk and reports of thoughts, and concentrating on simple behaviours. Rather than rely on subjective impressions, behaviourists conducted experiments in which the inputs ('stimuli') were controlled and the outputs ('responses') were measured. They hoped that from these experiments the relationship between the two could be inferred, with no need to worry about the intervening black box of the mind. For example, a rat in a cage would get a food reward every third time it pressed a lever. By recording the number of times that the rat pressed the lever, over time you could get an objective record of its rate of learning. Like this example, the most famous findings of behaviourism are about fundamental learning mechanisms that describe how associations with stimuli and responses are learned due to repetition or reward. The emphasis on simple behaviours allowed the behaviourists to develop theories that applied to non-human animals as well as humans.

### **3-SECOND PSYCHE**

The only reliable evidence is something you can measure directly. For psychology this means we should only talk about behaviour, not about mental states.

#### **3-MINUTE ANALYSIS**

Modern psychology rejects the core idea of behaviourism (that it is impossible to scientifically discuss the structure of the mind). Despite this, many aspects of behaviourism remain central to modern psychology. These include the emphasis on recording objective measures in controlled experiments, the common study of psychological phenomena in non-human animals as well as in humans and

русноюдых кеен шиетем шлеанния.

## **RELATED THEORIES**

WUNDT'S INTROSPECTION THE COGNITIVE REVOLUTION PAVLOV'S DOGS

**3-SECOND BIOGRAPHIES** CLARK L. HULL 1984–1952

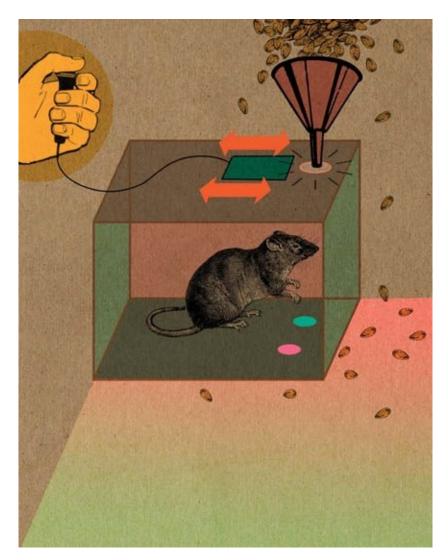
B.F. SKINNER 1904–1990

EDWARD THORNDIKE 1874–1949

EDWARD C. TOLMAN 1886–1959

JOHN B. WATSON 1878–1958

**30-SECOND TEXT** Tom Stafford



The behaviourists were uninterested in the 'black box' of the mind, choosing to focus instead only on what is outwardly observable.

## **PSYCHOANALYSIS**

## the 30-second theory

Sigmund Freud conceived of and developed the concept of psychoanalysis during the late nineteenth and early twentieth centuries as a means of understanding behaviour. Freud believed that personality consists of three components: the Id, which is governed by pleasure and seeks immediate gratification; the Ego, which is concerned with making rational decisions; and the Superego, which makes moral judgments. The Ego is pulled to and fro by the Id and Superego, giving rise to personality conflicts. When the Ego is overwhelmed by the Id's demands, we become neurotic, and when it gives in to them, the Superego punishes the Ego with guilt. The Ego copes with these conflicting demands by means of neuroses and dreams, which fulfil the Id's suppressed desires, and with defence mechanisms such as repression and denial, which reduce anxiety. These mechanisms can be pathogenic, however, and are a major cause of mental illness. Alfred Adler and Carl Jung also contributed to psychoanalysis, but parted ways with Freud in the 1910s. Jung disagreed with him about the structure of personality, while Adler emphasized the importance of social factors in development, and believed that people are motivated by selfpreservation, the will to power and a drive to affirm their personalities. Both also rejected Freud's emphasis on sexuality.

#### **3-SECOND PSYCHE**

Unconscious motivating forces play a central role in shaping our behaviour, but are also the primary cause of mental illness.

#### **3-MINUTE ANALYSIS**

The main criticisms of Freud's theories are that they are unfalsifiable and cannot be used to make predictions about outcomes of treatment. His patients were unrepresentative of the general population, and the fact that he treated very few children invalidates to a degree his theory of personality development. Freud has also been accused of distorting evidence to make it fit his theories. Nevertheless, his work remains highly influential, in both psychiatry and popular culture ins work remains inginy minuential, in both psychiatry and popular culture.

## **RELATED THEORY**

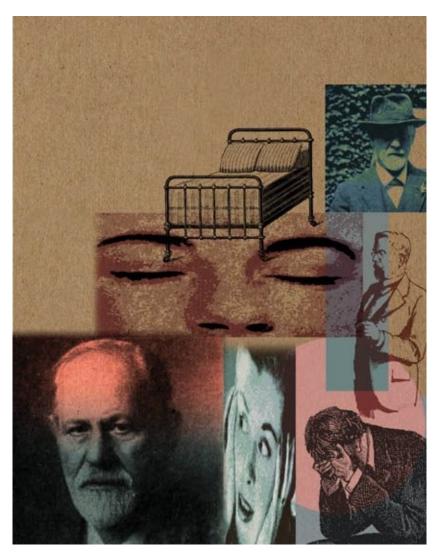
**BIRTH ORDER** 

**3-SECOND BIOGRAPHIES** ALFRED ADLER 1870–1937

SIGMUND FREUD 1856–1939

CARL JUNG 1875–1961

**30-SECOND TEXT** Moheb Costandi



It's all in the unconscious mind. Could your recurring dreams of a bed be a Freudian sign of sexual frustration?

## THE COGNITIVE REVOLUTION

## the 30-second theory

Cognitivism is the attempt to understand the mind in terms of the information it processes and the forms in which it stores this information. Cognitivism is a rejection of psychoanalytic approaches, which try to understand the mind in terms of myth, and of behaviourist approaches, which try to understand the mind in terms of behaviour only. The start of the cognitive revolution is often dated to the appearance of an incendiary book review by linguist Noam Chomsky. Chomsky's review criticized the behaviourist psychologist B.F. Skinner's book *Verbal Behaviour*, in which he attempted to explain language learning using behaviourist principles. Cognitivism marked an evolution of behaviourism and is inspired by a computer metaphor of the mind. Computers have hardware and run software, which controls the flow of information between inputs and outputs and the reading and writing of information to the computer's memory. Cognitivists aim to investigate psychological 'software' – the mind – independently of the 'hardware' – the brain. Like the behaviourists, cognitivists are committed to the experimental method, but believe that they can prove something about what happens in between stimulus and response.

#### **3-SECOND PSYCHE**

Your mind is a machine for storing and processing information.

### **3-MINUTE ANALYSIS**

Cognitivism remains at the heart of modern psychology. Although many psychologists still think of the mind in terms of information processing, advances in neuroscience have resulted in the investigation of the mind (the 'software') being combined with the investigation of the brain (the 'hardware') – a branch of psychology known as cognitive neuroscience. Moreover, evidence of neuroplasticity (how the brain alters over time) suggests that the computer metaphor has its limits. If the brain is a machine, it is a machine that changes itself.

## **RELATED THEORIES**

WATSON'S BEHAVIOURISM

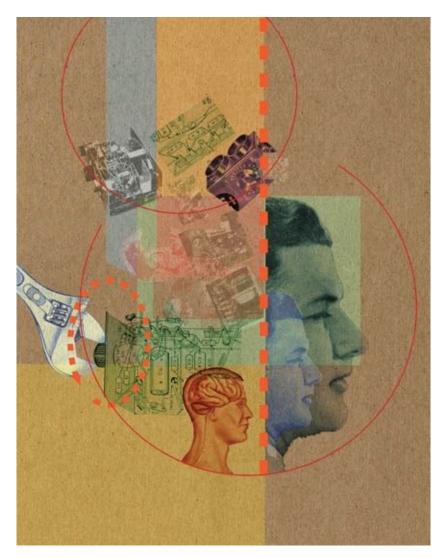
NEUROPLASTICITY

**BROADBENT'S BOTTLENECK** 

**3-SECOND BIOGRAPHIES** DONALD BROADBENT 1926–1993

NOAM CHOMSKY 1928–

**30-SECOND TEXT** Tom Stafford



The metaphor of the brain as a computer for processing and storing information has proved popular. However, it's best not to try to repair it with a wrench.

## **EVOLUTIONARY PSYCHOLOGY**

## the 30-second theory

The human body evolved according to natural selection, and has many things in common with the bodies of other animals. Evolutionary psychology extends this logic to the human mind. Like behaviourism, the focus of evolutionary psychology is to find common principles in the behaviour of humans and animals. Evolutionary biologists have shown how animals have evolved strategies to deal with core activities such as food finding, parenting, conflict resolution and mate selection. Interesting work in evolutionary psychology shows how these activities are influenced by evolutionary necessity even when carried out by supposedly rational humans. There are two versions of evolutionary psychology. A broad version of the theory includes everybody who thinks about psychology from an evolutionary perspective, including anthropologists, biologists interested in behaviour, primatologists and psychologists in many areas. The second, more narrow, version - sometimes distinguished by capital letters ('Evolutionary Psychology' or 'EP') – focuses on applying ideas from evolutionary theory to human reasoning and social behaviour, and particularly to human sexual behaviour.

#### **3-SECOND PSYCHE**

Evolution shaped your mind to pass on your genes to your offspring.

#### **3-MINUTE ANALYSIS**

Critics accuse evolutionary psychologists of telling 'just-so stories' about behaviour – plausible tales that capture the imagination but which cannot be proved true or false. Worse, critics claim some people use evolutionary arguments to justify unfair or implausible theories about how society should be organized. Despite this, most psychologists would agree that psychology is part of biology, and so must be understood within the framework of evolution – they just disagree about the extent to which evolution is directly relevant to human behaviour.

## **RELATED THEORIES**

EKMAN'S UNIVERSAL EMOTIONS

CHOMKSY'S UNIVERSAL GRAMMAR

**3-SECOND BIOGRAPHIES** DAVID BUSS 1953–

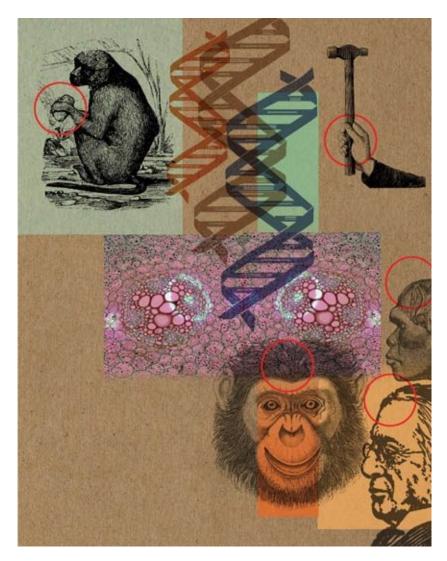
LEDA COSMIDES 1957–

CHARLES DARWIN 1809–1882

STEVEN PINKER 1954–

JOHN TOOBY 1954–

**30-SECOND TEXT** Tom Stafford



Chimps, like humans, form groups, laugh, recognize themselves in the mirror, and use tools, suggesting that we have a shared evolutionary heritage.

## **POSITIVE PSYCHOLOGY**

## the 30-second theory

'That that don't kill me can only make me stronger.' So sang rapper Kanye West in his 2007 track 'Stronger'. Friedrich Nietzsche, the German philosopher, put it similarly in the nineteenth century when he wrote, 'What doesn't kill us makes us stronger.' Their words would make an ideal motto for positive psychology – a movement that was launched by University of Pennsylvania psychologist Martin Seligman in his presidential address to the American Psychological Association's annual convention in 1998. Seligman lamented the fact that psychology had for so long focused on mental ailments and distress. He called on the discipline to focus more on the positive – on people's strengths and virtues. Today the sub-discipline of positive psychology has its own journal, international organization and regular conferences. Research in positive psychology has uncovered tentative evidence that people's characters can be strengthened by adverse experiences, such as surviving a disaster or living with an illness. In the realm of work, productivity has been shown to rise when managers focus on their employees' strengths; in the context of therapy, researchers have found that it helps if therapists spend time considering their clients' strengths, not just their problems.

### **3-SECOND PSYCHE**

Psychology should spend less time focusing on people's mental distress and more time understanding and nurturing their strengths and virtues.

#### **3-MINUTE ANALYSIS**

Not everyone is enamoured of the positivity message. In 2009, the writer and activist Barbara Ehrenreich published a book entitled: *Bright-sided: How the Relentless Promotion of Positive Thinking Has Undermined America*. Among her targets for criticism, Ehrenreich cited research showing that a positive mental attitude has no bearing on survival rates for breast cancer. Writing from first-hand experience, Ehrenreich said that the pressure to be positive is an extra

burden for cancer sufferers.

## **RELATED THEORIES**

#### SELIGMAN'S PREPARED LEARNING

MASLOW'S HUMANISTIC PSYCHOLOGY

**3-SECOND BIOGRAPHY** MARTIN SELIGMAN 1942–

**30-SECOND TEXT** Christian Jarrett



Look on the bright side – what doesn't kill you will only make you stronger. Positive psychology can be the key to deflecting life's little bullets.

## **GROWTH & CHANGE**

#### **GROWTH & CHANGE** GLOSSARY

**behaviourist** Someone who subscribes to behaviourism, a school of thought that believes psychology should concern itself only with visible, and therefore verifiable, behaviour, rather than invisible, and therefore unverifiable, thought processes. This approach contends that behaviour is mainly influenced by environmental stimuli.

**egocentric** The inability to see a situation from someone else's perspective. According to Piaget's theory of cognitive development, this takes place during the pre-operational stage, between two and six. He devised the 'three mountains' task', in which a child is asked to draw model mountains from the point of view of a movable doll, to show that children cannot imagine what things look like from other people's perspective.

**environmental factors** Most psychologists nowadays believe that people's development is shaped by a combination of genetic and environmental factors (the nature/nurture argument). Chief among the environmental factors are: family background, diet, exposure to disease, educational opportunities and social milieu. All can have a significant impact on a child's development, although it is also clear that someone brought up in an imperfect environment can develop normally and lead a happy and fulfilling life.

**epistemology** The study of the theoretical foundations of knowledge. It is mainly concerned with finding out what knowledge is and how it is acquired, and exploring how it relates to major life issues, such as the concept of truth.

**hypothetical** Assumed or theoretical, not proven. A hypothetical scenario is one that assumes certain unproven factors, which may (or may not) be proven correct through scientific observation. Most scientific theories start off as hypotheses that are over time proven true.

**internalization** In developmental psychology, the way a child acquires knowledge through social interaction with another person (usually a parent). First the child experiences a situation with another person, then re-experiences

the situation within him/herself, until it becomes part of the child's body of knowledge. This process is thought to apply to functions such as language, memory and abstract thought.

**methodology** A set of theories, rules and procedures applied to a particular field of study or other endeavour. What is appropriate in one discipline may not be in another.

**moral development** The process through which children learn the difference between right and wrong. Jean Piaget believed that children initially judge good and bad by the consequences of people's actions (such as, did anyone get hurt? Was anything broken?), which then changes to a consideration of people's intentions (e.g. did they mean to hurt someone/break something?). Kohlberg went further and divided moral development into six stages, the highest of which only 10 per cent of adults achieve.

**neuroscience** The study of the nervous system, including the brain functions and how they relate to human behaviour. Ultimately the task of neuroscientists is to discover the functions of all parts of the brain, what mental processes they perform and how they are affected by external stimuli. Once a branch of biology, it is now regarded as an interdisciplinary science which covers several other disciplines, such as psychology, medicine and computer science.

**psychoanalyst** Someone who treats emotional disorders using the techniques of psychoanalytic theory that were developed by Sigmund Freud in the 1890s. Training involves four years' study, during which time the students themselves are obliged to undergo analysis.

**schema** A preconceived block of knowledge that helps us cope with unknown aspects of the world. At its best, it means we don't have to learn everything from scratch, such as how to drive a vehicle; we simply apply our 'driving schema' to any vehicle. At its worst, it means we presume knowledge we don't have and make prejudiced judgments, such as not stopping in the street to talk to people because we assume they are begging.

**stereotypical** Characterized by stereotypes; a way of thinking which involves stereotypes. Stereotypes are generalizations that are applied to a group of people without any consideration of individual variations. Thus, the idea that Jewish

people are only interested in making money is a stereotypical view that doesn't allow for the fact that many Jewish people couldn't care less about making money.

**surrogate** A person or thing that acts as a substitute for someone or something else. The term is often applied to a woman or man who takes the place of a child's mother or father.

## **PIAGET'S STAGES**

### the 30-second theory

As an epistemologist (someone who studies the nature of knowledge), Piaget was interested in how knowledge develops in humans, and regarded intelligence as the means by which we adapt to the environment. He believed that a child's understanding of reality is constructed through continuous interaction with the world, and that knowledge is organized into *schemas* – the basic building blocks of intelligent behaviour – which become increasingly complex as the child grows. Piaget suggested that knowledge develops in stages. In the sensori-motor stage (0–2 years), the child 'thinks' by perceiving objects and acting upon them. Towards the end of this stage, the child will search for hidden objects – 'out of sight' is no longer 'out of mind'. The pre-operational stage (2–7 years) is defined largely by the development and use of mental images, symbols and language. The child is egocentric, or self-centred, and cannot understand that others might see things differently. During the *concrete operational* stage (7–11) years), the child becomes less self-centred and can think logically, but still needs to manipulate objects in order to do so. The *formal operational* stage (11–15) years) is marked by the ability to manipulate ideas and to think hypothetically about situations not yet experienced.

#### **3-SECOND PSYCHE**

Children are little scientists constructing their own understanding of the world, and their mistakes are the best indicators of how they think.

#### **3-MINUTE ANALYSIS**

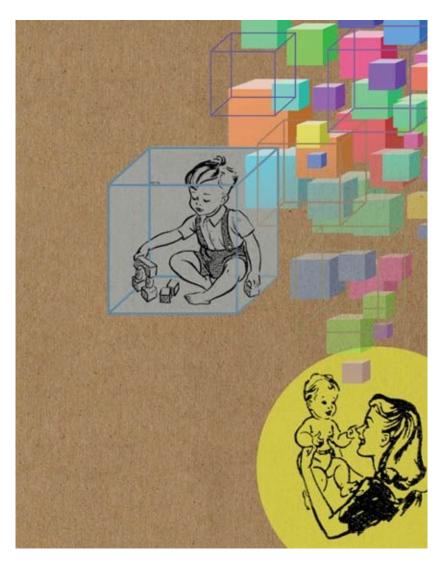
Piaget was hugely influential, but his ideas have been heavily criticized. One major criticism is that he ignored the role of social factors in the development of knowledge. Another is that he did not use standardized methods – he started by asking children the same set of questions, but then tailored later questions according to the answers they gave. Furthermore, he did not use statistics to analyze his results, and did not account for individual differences.

#### VYGOTSKY'S ZONE

KOHLBERG'S MORAL STAGES

**3-SECOND BIOGRAPHY** JEAN PIAGET 1896–1980

**30-SECOND TEXT** Moheb Costandi



Piaget believed that the child's mind develops, brick by brick, through discrete stages.

## VYGOTSKY'S ZONE

## the 30-second theory

For Vygotsky, our ability to think and reason is largely the product of a social process. Young children can do very little by or for themselves, and learn instead by interacting with others. By taking part in social activities with 'expert' tutors or instructors, such as parents and teachers, they move towards independence and self-sufficiency. This involves a gradual transformation of their intellectual abilities: the problem-solving process initially takes place within the social setting, but becomes 'internalized' as the child follows by example. Consider pointing – at first, it is little more than an indicatory gesture, the baby's failed attempt at grasping something beyond her reach. When the mother sees her baby pointing, she helps out, and may point to the object herself. As a result, the baby learns to point to an object out of her reach, then gazes at her mother. The pointing gesture is intended as a signal to the mother that she wants the object she is pointing to. Vygotsky's 'zone of proximal development' refers to the gap between the child's actual and potential development, or what she has already mastered and what she can do under the guidance of an adult. Accordingly, IQ tests cannot provide a measure of the child's true capabilities, because they only indicate what she can do unassisted.

#### **3-SECOND PSYCHE**

Children are young apprentices, acquiring knowledge and new skills through guided collaboration with those who already possess them.

#### **3-MINUTE ANALYSIS**

Despite dying at the age of 37, Vygotsky made a significant contribution to psychology, and his ideas are particularly relevant to education. As well as questioning the validity of standardized testing, he showed how teachers can support pupils' intellectual development by means of interactions and instructions structured around the tasks they can perform independently. In so doing, the teacher provides a 'scaffold', or context, within which the pupil can everyise her existing knowledge to solve the problem at hand.

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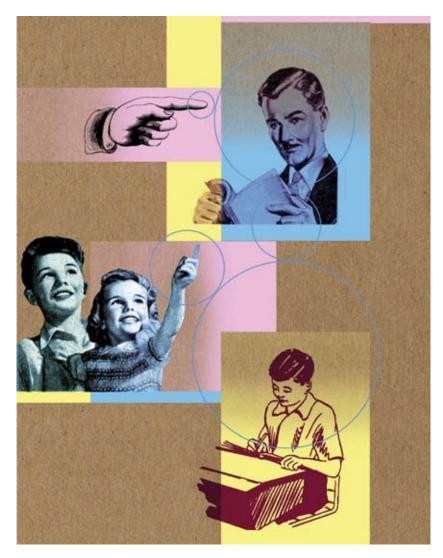
# **RELATED THEORIES**

**PIAGET'S STAGES** 

KOHLBERG'S MORAL STAGES

**3-SECOND BIOGRAPHY** LEV VYGOTSKY **1896–1934** 

**30-SECOND TEXT** Moheb Costandi



Vygotsky pointed out that children don't learn in a social vacuum, but by interacting with, and observing, others.

## **BIRTH ORDER**

## the 30-second theory

The idea that birth order can have a lasting influence on personality and behaviour was first suggested by the influential psychologist Alfred Adler in the 1930s. Adler argued that the eldest child is socially dominant and intellectual, but tends to seek approval from others because he is no longer the centre of attention following the birth of a sibling; that the middle child, being sandwiched between older and younger siblings, is competitive and diplomatic; and that the youngest child tends to be selfish and demanding, since he is used to being provided for. Adler also stated, however, that although birth order is a contributory factor, it is environmental conditions, such as socioeconomic circumstances, that ultimately shape personality. There is no doubt that parents treat their first and second siblings differently – they can devote more time, attention and resources to, and tend to be more protective of, their first child. With the birth of a sibling, the firstborn loses his status as the only child, and the parents divide their time between the two. This differential treatment could plausibly affect the children's personalities, but it is impossible to establish exactly how, because its effects cannot be isolated from those of other factors such as sex, the age gap between siblings and socioeconomic status.

#### **3-SECOND PSYCHE**

A person's rank by age among their siblings affects their psychological development and personality.

#### **3-MINUTE ANALYSIS**

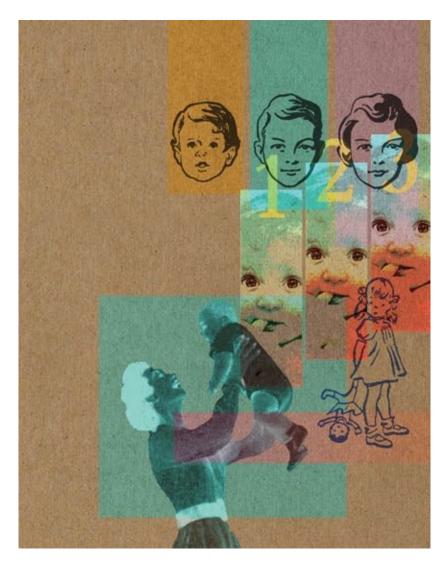
Although the idea that birth order affects personality is very popular, it has proved to be highly controversial, because there is very little scientific evidence to support it. Many of the studies investigating birth order effects do not take the confounding variables into account. Recent research lends some credence to the idea, however, with one 2009 study showing that lower birth rank has a negative, albeit small, effect on IQ.

PIAGET'S STAGES

KOHLBERG'S MORAL STAGES

**3-SECOND BIOGRAPHY** ALFRED ADLER **1870–1937** 

**30-SECOND TEXT** Moheb Costandi



If you're the first born, you get your parents' undivided attention – but remember, they've never done this before!

## HARLOW'S MONKEYS

## the 30-second theory

Harry Harlow was interested in the formation of the bond between mother and child, and tried to assess the relative importance of the child's need for food and its need for comfort. In a set of famous, but unethical, experiments, he separated newborn rhesus monkeys from their biological mothers and raised them in cages with 'surrogate' mothers. The infant monkeys were made to choose between two different surrogates – one was made of wire and had a bottle of milk attached to it, while the other was made of soft and cuddly towelling but did not have a bottle. Harlow found that the infants spent most of their time clinging to the cloth mother, even though 'she' provided no nourishment. In another experiment, he placed the infants into cages containing only one of the two surrogates. Those caged in with a cloth mother felt secure enough to explore their new environment, and would run back and cling to 'her' when frightened by a loud noise. By contrast, the infants placed with the wire surrogate did not explore their cage and, when frightened, would either freeze and cower, or run around the cage aimlessly.

#### **3-SECOND PSYCHE**

Newborn monkeys need warmth, contact and comfort at least as much as they need food and water, and this probably applies to human infants, too.

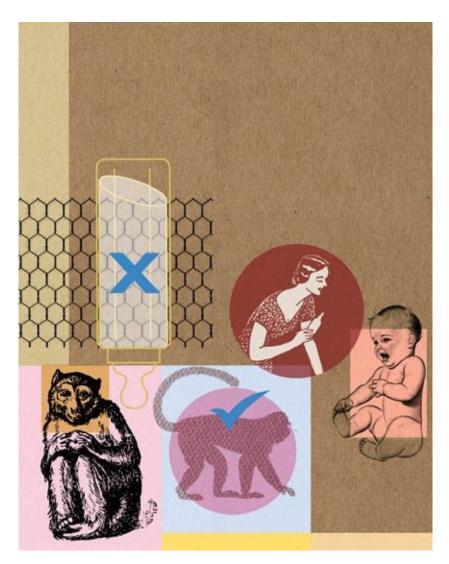
#### **3-MINUTE ANALYSIS**

Harlow showed that baby monkeys have an unlearned need for contact comfort that is as basic as the need for food. By doing so, he challenged the 'cupboard love' attachment theories popular with behaviourists and psychoanalysts, which stated that the infant bonds with its mother because she can satisfy its instinctive need for nourishment. He also argued that fathers can make equally good caregivers as mothers, a revolutionary idea at the time.

### WATSON'S BEHAVIOURISM

**3-SECOND BIOGRAPHY** HARRY HARLOW 1905–1981

**30-SECOND TEXT** Moheb Costandi



Harlow's research into infant monkeys found that babies don't cuddle mothers as a bribe for milk, they really do like the affection.

# **KOHLBERG'S MORAL STAGES**

## the 30-second theory

Lawrence Kohlberg studied moral development by presenting children with moral dilemmas involving a conflict between two or more moral principles. He classified his participants according to their level of moral development on the basis of the reasoning behind the answers they gave. Kohlberg identified three levels of moral development, each consisting of two stages. At stage 1, the child's sense of what is right and wrong is determined by what is punishable and what is not, and at stage 2 by what others want and what brings reward. At stage 3, good behaviour is characterized by whatever pleases and helps others, and at stage 4 by showing respect for authority. At stage 5, children understand that, although rules should normally be followed, they are sometimes superseded by the rights of the individual. At stage 6, the highest level, actions are determined by self-chosen ethical principles – such as justice, equality and respect for human dignity – which are established through reflection. These principles are abstract and universal, and full moral responsibility can only be attained by acting in accordance with them. Kohlberg believed that only about 10 per cent of adults reach this level of moral reasoning, and later concluded that stage 6 may not be a separate stage after all.

#### **30-SECOND PSYCHE**

A child's sense of morality develops in a stereotypical way and is based on the fundamental principle of justice.

#### **3-MINUTE ANALYSIS**

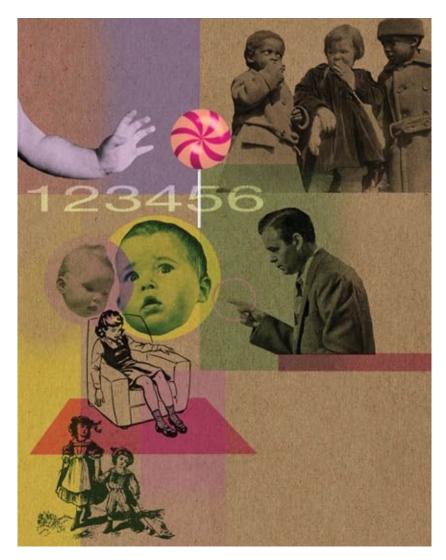
Kohlberg found that the answers given by children of different nationalities and ages are reasonably consistent with regard to his stages of moral development. Some psychologists have argued that most children are unfamiliar with the moral dilemmas used, and might provide more mature answers to problems that are more relevant to them. Others point out that the emphasis on justice makes Kohlberg's theory inherently sexist, because qualities that traditionally define female 'goodness' such as caring for others, are lower on his scale. remaie goodness, such as canng tor others, are lower on mis scale.

# **RELATED THEORIES**

PIAGET'S STAGES

**3-SECOND BIOGRAPHY** LAWRENCE KOHLBERG 1927–1987

**30-SECOND TEXT** Moheb Costandi



'Dad, it's not fair that you're telling me off for bad behaviour now – I've only reached Kohlberg's fifth stage of morality'.

## NEUROPLASTICITY

### the 30-second theory

Plastic means flexible. Neuroplasticity is the collection of ways in which the brain changes in response to what we do and experience. If you believe the mind is the activity of the brain, then every change in your mind must, logically, entail changes in your brain. Considered this way, evidence of neuroplasticity should be expected. What really surprises neuroscientists is the extent to which the brain can change in response to injuries or new challenges. Supposedly 'visual' areas of the brain are recruited by the sense of touch in the blind, or - as demonstrated by Alvaro Pascual-Leone – even in sighted people who live with a blindfold on for five days. This reorganization according to a person's activities (such as seeing or touching) seems to be a general principle of brain development. This principle operates throughout the lifetime, not just in childhood. So, to take a famous example, a part of the brain involved in navigation has been shown to be larger in London cab drivers, who spend their adult lives finding their way around the city. The concept of neuroplasticity is tied to the idea that we can change how we think, and our abilities, throughout our lifetime and that keeping mentally active can help us to remain flexible and alert in older age.

#### **3-SECOND PSYCHE**

What you do and think can change the structure of your brain.

#### **3-MINUTE ANALYSIS**

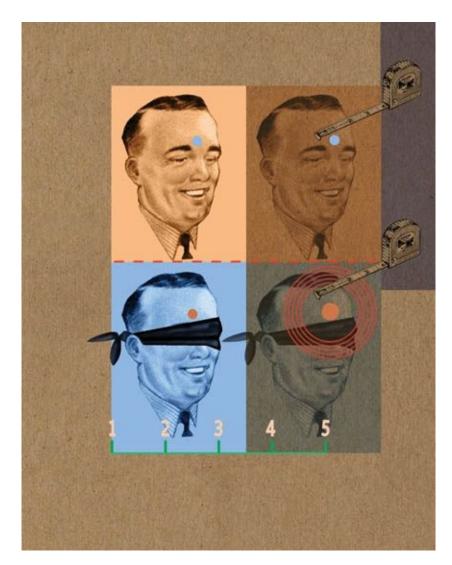
One reason neuroplasticity is currently much discussed is that it contradicts the idea that the mind is a static, computer-like, information-processing machine. Another might be that people find it surprising because, even though it is orthodoxy that the mind is based on the brain, we still don't, in our hearts, believe that all our thoughts and feelings are due to a lump of meat between our ears.

### PAVLOV'S DOGS

### **3-SECOND BIOGRAPHY**

ALVARO PASCUAL-LEONE 1961–

**30-SECOND TEXT** Tom Stafford



Brains can be flexible – research into blind people has shown that their other senses often commandeer the redundant visual parts of their brains.

# **DECISION MAKING & EMOTIONS**

#### **DECISION MAKING & EMOTIONS** GLOSSARY

**amygdala** Part of the brain that controls fear, aggression and emotional memory. There are two amygdalae that share this role, one on either side of the brain, buried deep in the temporal lobes. Studies have shown that when the amygdalae of aggressive animals are damaged, they become docile and even timid.

**behavioural economics** A branch of economics which looks at the factors that influence people's financial decisions. Drawing on psychology, behavioural economics shows that, far from the picture of rational 'economic man' painted by classical economics, people frequently base their decisions on impulse, prejudice and intuition. Psychological impulses range from altruism to outright self-sabotage.

**cold state** In an unaroused condition, as opposed to 'hot state', which is when our appetites are aroused. The term has its origins in the so-called hot-cold empathy gaps described by US psychologist George Loewenstein and developed by Loran Nordgren and others. Loewenstein found that people in an unaroused ('cold') state failed to anticipate their behaviour when aroused (or 'hot'). He used the example of young men failing to predict that, in the heat of the moment, they would be tempted to have sex without a condom, leading to risk-taking sexual behaviour.

**expected utility** This is a way of working out people's betting preferences taking into account all factors, including risk aversion and personal preference. This differs from expected value, which is purely focused on the financial gain expected from a gamble. Expected utility explains why people don't always make the decision that, rationally, you might expect them to.

**frontal lobes** The front part of the brain, that is involved with motor skills, moral judgments, language, decision making and long-term memory.

**hippocampus** Part of the brain that is responsible for long-term memory, located in the frontal lobes.

hot state In an aroused condition, as opposed to 'cold state'.

**innate** An essential part of something or someone, possibly existing since birth. From the Latin innatus, meaning to be born in.

**intuition** Knowledge gained through instinct, rather than a rational process. From the Latin intuito, meaning 'to look at'.

**neurologist** A doctor who specializes in treating the nervous system, including the brain. Diagnosis includes the physical condition of the brain, physical functions affected by the brain, such as balance and motor skills, and cognitive abilities, such as memory and speech. Treatment includes referral to a physiotherapist, prescribing drugs and/or surgery.

**physiological** Relating to the normal functioning of a body. A physiological reaction is a response usually triggered by the brain. There is ongoing debate about what stage the conscious brain engages, and whether emotions trigger the reaction or vice versa. The classic example given in the James–Lange theory of emotion is that of a person coming across a bear in the woods. Their physiological reaction is to tremble and then run. According to James–Lange, however, fear is triggered by the physiological reaction, which the brain recognizes as a symptom of fear, rather than vice versa.

**prefrontal cortex** The foremost part of the brain, located in the anterior (front) region of the frontal lobes. It is responsible for expressing personality, moral judgments and controlling sexual impulses.

**restraint bias** The tendency for people to be unduly optimistic about their ability to control their behaviour when aroused. The term originates in the theory of hot-cold empathy gaps described by US psychologist George Loewenstein and developed by Loran Nordgren and others.

**schizophrenia** A psychiatric diagnosis associated with abnormalities in several of the brain's neurotransmitters. Typically, the condition is marked by a distorted view of reality, an inability to function socially, withdrawal from society, hearing voices and delusions of grandeur. Sub-categories include: paranoid, disorganized, catatonic, undifferentiated and residual schizophrenia.

**stimulus** Something that stimulates a response. In certain instances, the strength of a psychological stimulus may elicit an uncontrolled physical response, such as nervous twitches or spasms.

**systematic** Relating to the entire system, in this case the brain. A systematic problem is one that requires the whole system to be treated for the problem to be eradicated.

## **EKMAN'S UNIVERSAL EMOTIONS**

## the 30-second theory

The idea that human expressions are universal dates back to Darwin and was popularized by Paul Ekman in the 1970s. Ekman argues that muscle movements in the face are the building blocks of facial expressions, and that the relationship between these movements and emotions is universal. He showed photos of faces expressing various emotions to people from different parts of the world, including North and South America, Japan, and the Fore peoples of the Papua New Guinea highlands, and found that they all identified the same faces with the same emotional words. He also filmed the facial expressions of US and Japanese students as they watched movies, and observed the same expressions in both. He took these results as evidence that the expression of emotions is constant across cultures, and suggested that this apparent universality is due to evolution, innate brain mechanisms or common developmental processes. Ekman used his findings to devise the Facial Action Coding System (FACS), a comprehensive index of facial expressions. He applied the FACS to the study of how expressions change in people with psychiatric disorders, and argued that people with depression and schizophrenia cannot recognize specific emotions. Today, the FACS is still the most commonly used method for categorizing facial expressions.

#### **3-SECOND PSYCHE**

People from different cultures use the same facial expressions to convey emotions, such as anger, fear, disgust, sadness and surprise.

#### **3-MINUTE ANALYSIS**

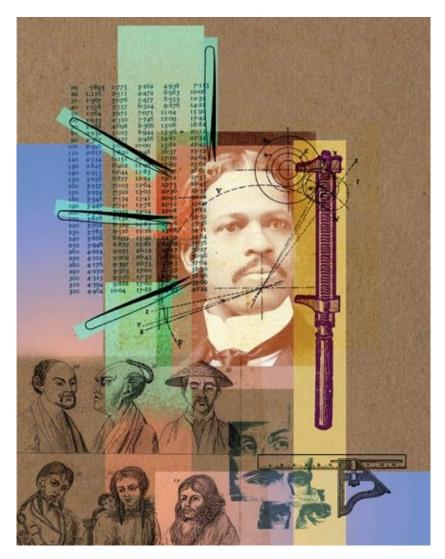
Since Ekman's work, it has generally been accepted that facial expressions are the universal language of emotions. However, a 2009 study showed that Western Europeans and Asians use a different strategy to decode facial expressions, and that the strategy employed by Asians cannot reliably distinguish between FACScoded expressions of fear and disgust – thus suggesting that the expressions of emotions are not universal after all כוווטנוטווג מוכ ווטו עווועכוגמו מונכו מוו.

# **RELATED THEORY**

#### EVOLUTIONARY PSYCHOLOGY

**3-SECOND BIOGRAPHY** PAUL EKMAN 1934–

**30-SECOND TEXT** Moheb Costandi



Ekman's Facial Action Coding System categorizes and documents every conceivable human facial expression according to which muscles or 'action units' are tensed at any given time.

# **FESTINGER'S BORING TASK**

## the 30-second theory

If you believe one thing, yet do or say another, what happens psychologically? In the absence of any external justification for the anomalous behaviour, the contradiction is resolved by altering your original belief. The American psychologist Leon Festinger showed this with James Carlsmith in a classic study in 1959, known as 'the boring task'. Having performed an hourlong monotonous task involving pegs on a board, students were paid either one dollar or twenty dollars to convince another person that the task was fun and interesting. Afterwards, the students were asked by a researcher what they really thought of the boring task: those paid just one dollar said that they had found the task enjoyable whereas the students paid twenty dollars said that it was in truth terribly dull. Festinger's interpretation was that the students' belief that the task was dull clashed with the fact that they'd just told someone else it was fun, thus causing uncomfortable 'cognitive dissonance'. For the students who had been paid twenty dollars, this contradiction was easily resolved – they'd been paid a fair sum and that's why they'd lied. For the students who had been paid just one dollar, however, the contradiction was more easily resolved by altering their original belief.

#### **3-SECOND PSYCHE**

Whenever a pair of incompatible beliefs or decisions collide in our minds, it provokes a kind of mental discomfort known as 'cognitive dissonance'.

#### **3-MINUTE ANALYSIS**

It's not just us humans who experience cognitive dissonance – monkeys do, too. Louisa Egan and her colleagues at Yale University showed this in a 2007 study in which they offered capuchin monkeys the choice between pairs of differently coloured, yet equally appealing sweets. After turning down a given colour in one pair, a monkey made subsequent choices that showed it had devalued that rejected colour in its mind, thereby justifying the earlier arbitrary preference.

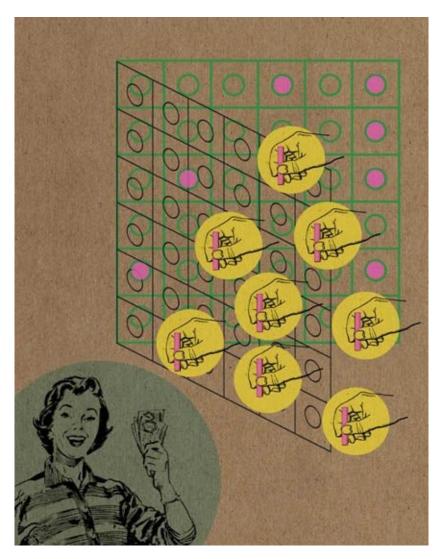
WASON'S CONFIRMATION BIAS

THE LAKE WOBEGON EFFECT

**3-SECOND BIOGRAPHIES** LOUISA EGAN 1983–

LEON FESTINGER 1919–1989

**30-SECOND TEXT** Christian Jarrett



Just tell yourself that putting pegs in a board all day is a whole lot of fun and you'll start to believe it.

## THE JAMES-LANGE THEORY OF EMOTION

### the 30-second theory

The letter lands with a soft thud on the doormat. You rip open the envelope, scan the text and there it is, the crucial line announcing you've got the job. Joy rises up causing a huge smile to spread across your face. Wait a minute. According to the James–Lange theory of emotion – proposed independently by the great US psychologist William James and the Danish physiologist Carl Lange – this description has it back to front. James and Lange argued that a stimulus, in this case the good news, triggers a physiological reaction, such as a racing heartbeat and the spread of a smile, and it is these bodily and facial changes that cause the emotion, in this case joy. Writing in the late nineteenth century James gave the example of a confrontation with a bear. We don't become frightened, tremble and then run, he argued. Rather, we tremble and run, and it's those bodily changes that cause us to feel frightened. The James–Lange theory was challenged in the early twentieth century by the physiologist Walter Cannon. He conducted grisly experiments showing that dogs still exhibited emotions even after he'd severed their spinal cords thereby preventing bodily feedback from reaching their brains.

#### **3-SECOND PSYCHE**

Emotions don't cause bodily changes, rather bodily changes cause emotions.

#### **3-MINUTE ANALYSIS**

The James–Lange theory has received support in recent years from research showing that the mere act of smiling can lead people to feel happier. What's more, a 2008 study of women who had undergone cosmetic botox treatment found that they experienced less activity than usual in the emotional centres of their brain when they pulled an angry expression. Scientists proposed that the botox had paralysed some of their facial muscles, reducing the emotional influence of bodily feedback.

DAMASIO'S EMOTIONAL DECISION MAKING

PAVLOV'S DOGS

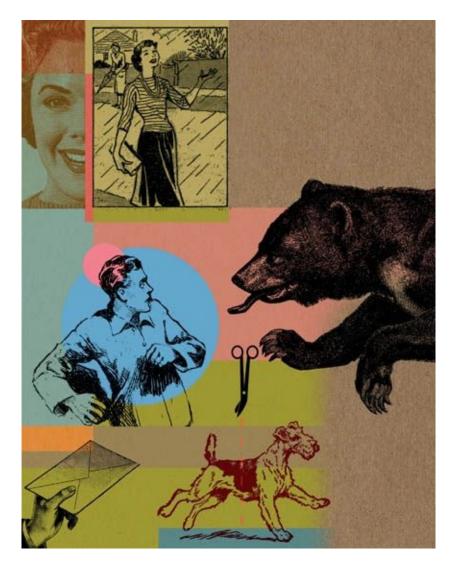
EMBODIED COGNITION

**3-SECOND BIOGRAPHIES** WALTER CANNON 1871–1945

WILLIAM JAMES 1842–1910

CARL LANGE 1834–1900

**30-SECOND TEXT** Christian Jarrett



If a bear comes charging towards you, keep smiling and you won't feel frightened at all. And who knows, maybe the bear will smile back.

## DAMASIO'S EMOTIONAL DECISION MAKING

### the 30-second theory

In the late 1970s, American neurologist Antonio Damasio noticed something peculiar in several of his patients. When certain parts of their brains were damaged, people with otherwise normal brain function found it difficult to make decisions. For example, one of his patients spent half an hour deliberating on the best time for his next appointment, until Damasio finally just told him when to show up. Subsequent experiments convinced Damasio that the damaged areas in these patients' brains were responsible for connecting emotions with knowledge and logic. Since emotions are generally experienced somatically (physically), he called his explanation of decision making the somatic marker hypothesis. When patients with damaged prefrontal cortices were shown emotional images, such as mutilated bodies or people having sex, their heart rate and other vital signs did not increase, as they do in people with undamaged brains. Similarly, these patients could not master a simple gambling game, losing all their money when normal people saw how to profit from it. The somatic marker hypothesis says the prefrontal cortex stores knowledge about emotions – such as the negative feelings associated with losing money – that helps us to make good decisions. Good decisions aren't just logical, they're emotional, too.

#### **3-SECOND PSYCHE**

Do you make decisions using cool logic or hot emotions? Probably both.

#### **3-MINUTE ANALYSIS**

The specific brain area associated with the somatic marker hypothesis is the ventromedial prefrontal cortex, just behind and above your eyes. Aside from observing the impairments in his patients, Damasio reasoned that it makes sense for this region to be involved in decision making. It not only receives inputs from all our senses, but also connects with emotional centres of the brain in the hippocampus and amygdala – and it's a part of the frontal lobe, where reasoning occurs.

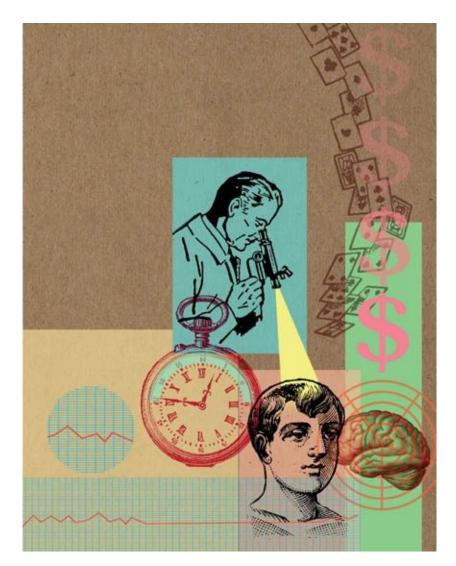
EVOLUTIONARY PSYCHOLOGY

EKMAN'S UNIVERSAL EMOTIONS

KAHNEMAN & TVERSKY'S PROSPECT THEORY

3-SECOND BIOGRAPHIES ANTOINE BECHARA 1961– ANTONIO DAMASIO 1944–

**30-SECOND TEXT** Dave Munger



*Try to make a cool, calm, considered decision, and it might be a poorer one than if you'd allowed your emotions to kick in.* 

## WASON'S CONFIRMATION BIAS

## the 30-second theory

Back in the 1960s, the British psychologist Peter Wason presented research participants with four cards, each with a letter on one side and a number on the other. Two of them showed a letter on their upper face, the other two showed a number, rather like this: B, E, 4, 8. The participants' task was to say which cards they'd need to turn over to test the statement: 'If a card has a "B" on one side, it always has a "4" on the other.' Most participants said they'd turn over the 'B' card, which is fair enough—anything other than a '4' on the other side would refute the statement. However, the majority of participants then mistakenly said they'd turn over the '4'. Doing so is pointless. The presence of a 'B' on the other side would support the statement, but not conclusively. The presence of any other letter would have no bearing on the statement. The other card the participants should have opted to turn over is the '8'. If this revealed a 'B', the statement would be falsified. Known as the 'Wason selection task', this and other research Wason conducted showed our strong 'confirmation bias' – the tendency to seek out evidence that supports our existing beliefs.

#### **3-SECOND PSYCHE**

We seek out and pay particular attention to information that supports our existing beliefs.

### **3-MINUTE ANALYSIS**

We read newspapers that espouse our own political views and pay more attention to adverts that champion our favourite brands. What happens when we're confronted with scientific evidence that directly contradicts our personal beliefs? A 2010 study by Towson University psychologist Geoffrey Munro found that such a situation leads many of us to conclude that the topic at hand, and other topics, too, are not amenable to scientific inquiry – what he called 'the scientific impotence excuse'.

FESTINGER'S BORING TASK

JANIS' GROUPTHINK

**3-SECOND BIOGRAPHY** PETER WASON 1924–2003

**30-SECOND TEXT** Christian Jarrett



From voting to shopping, to improve your decision making try considering the reasons against, as well as the reasons for, your current favourite.

## **BAUMEISTER'S EGO DEPLETION**

## the 30-second theory

All fresh and crumbly, a biscuit sits on a plate under your nose. Can you resist it? It depends on what you've been up to earlier in the day. Research conducted over the last two decades by US psychologist Roy Baumeister has shown that willpower is a finite resource – straining to control yourself in one situation will leave you easily swayed later on. For example, in one classic study Baumeister instructed participants to sit in a room on their own, to resist the plate of chocolate biscuits and instead eat two or three of the radishes that were also available. Afterwards these abstemious participants gave up far earlier on an impossible puzzle than did other students who had been allowed to eat the biscuits. Bizarrely, a recent study showed that we can become 'ego-depleted' – Baumeister's term for when we're willpower-fatigued – merely by imagining the turmoil of another person forced to exercise self-restraint. The good news is there's evidence that, rather like a muscle, it's possible to build up our willpower through practice. Resist that biscuit today and, who knows, maybe it will be easier tomorrow.

### **3-SECOND PSYCHE**

Like the fuel in your car, willpower is a finite resource – using it up in one situation will leave you vulnerable to temptation in another.

### **3-MINUTE ANALYSIS**

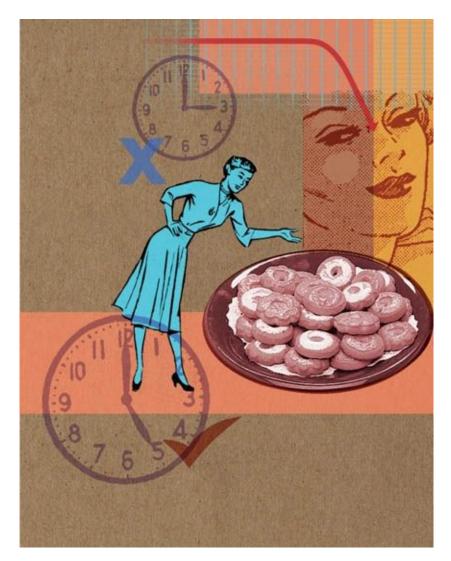
According to Northwestern University psychologist Loran Nordgren and his collaborators, one of the reasons we often leave ourselves open to temptation is that when we're satiated – what they call a cold state – we underestimate the strength of our desires when we're in a hot state (hungry, tired or lustful). They call this the 'restraint' bias.

FESTINGER'S BORING TASK

KAHNEMAN & TVERSKY'S PROSPECT THEORY

**3-SECOND BIOGRAPHY** ROY BAUMEISTER 1953–

**3-SECOND TEXT** Christian Jarrett



If you've just eaten, you might be able to resist those chocolate biscuits, but don't underestimate their appeal once you're hungry again.

## **KAHNEMAN & TVERSKY'S PROSPECT THEORY**

## the 30-second theory

There is a rational way to do calculations that involve risks. If you have a choice between a 100 per cent chance of losing \$15 and a 5 per cent chance of losing \$400, you could multiply 15 by 1.00 and 400 by 0.05 and select the choice with the lowest result. This is known as calculating 'expected utility'. However, you probably don't use this method – when asked to make choices involving risks you probably use intuition. Daniel Kahneman and Amos Tversky developed prospect theory to describe such intuitions. A key aspect of their theory is that we think about risks of losing differently from the way we consider risks of winning. In the example above, the second choice has the lower expected utility (\$400 x 0.05 = \$20, in other words an 'expected' loss of \$20, compared with \$15 in the first choice) – but many people feel intuitively that they would prefer the second choice. Prospect theory describes this as being 'risk seeking for losses'. You will gamble on a big loss to avoid a dead cert small loss. The reverse is where you prefer a small certain gain to a gamble over a potentially much larger gain. Prospect theory describes this as being 'risk averse for gains'.

## **3-SECOND PSYCHE**

Our calculations involving risk are biased depending on whether we stand to gain or lose.

### **3-MINUTE ANALYSIS**

Prospect theory was part of the work that won Daniel Kahneman a Nobel Prize in Economics, and is foundational to the area known as 'behavioural economics', which seeks to uncover descriptions of the way we actually behave in defiance of supposedly rational behaviour. Because any gamble can result in a loss or a gain depending on what you assume the status quo is, an important consequence of prospect theory is that you can change how people feel about a bet by changing whether you describe it as a chance of a loss or a gain.

# **RELATED THEORIES**

THE COGNITIVE REVOLUTION DAMASIO'S EMOTIONAL DECISION MAKING WASON'S CONFIRMATION BIAS

**3-SECOND BIOGRAPHIES** DANIEL KAHNEMAN 1934–

AMOS TVERSKY 1937–1996

**30-SECOND TEXT** Tom Stafford



Losses pack about twice the emotional punch of gains of the same size.

## SOCIAL PSYCHOLOGY

### SOCIAL PSYCHOLOGY GLOSSARY

**dehumanize** A process whereby a person or a group of people is regarded as subhuman and therefore not deserving of the same rights accorded to other people. The process is usually triggered by a difference in skin colour, religion or intelligence. The classic example is the treatment of Jews by the Nazis, but more recent examples include the relationship between Tutsis and Hutus in Rwanda and between the Serbs and other groups in the former Yugoslavia.

**group polarization** The tendency of a group of like-minded people to adopt views that are more extreme than they would be expected to adopt as individuals. This happens when the group is highly energized, dissent is suppressed, and events appear to take on a life of their own. The result of this group dynamic can affect the decision of juries and lead to extreme action, such as mob lynchings.

**hypothesis** A theoretical explanation of a phenomenon, often predicting the outcome given a certain set of circumstances. Most scientific theories start off as hypotheses and, once they are proved, become theories.

**individuality** The sum of the characteristics of a person or thing that distinguishes them from others in the same group. Societies can be characterized as individualistic or collective, with most Western countries placing greater emphasis on individuality, while Asian countries encourage collectivism.

**intergroup** Taking place between two or more social groups. Intergroup relations play an important part in understanding social conflict, such as in black-Latino neighbourhoods in the United States. How people behave within a group can differ significantly from how they behave as individuals outside the group.

**outgroup** A group which is not part of one's own social grouping. An ingroup is a group of which one is either a member, or of which one aspires to be a member. All other groups are outgroups and are usually regarded with varying degrees of disdain or suspicion. The concept comes from social identity theory,

which was developed by the sociologist Henri Tajfel and others in the 1970s to explain the origins of racial prejudice.

**pathological** Literally, something relating to pathology, or the study of disease. In psychology, it refers to behaviour caused by or indicating mental illness. Colloquially, it usually refers to behaviour that is considered excessive or well beyond the norm.

**personality profile** Summary of a person's personality usually conducted through some form of psychological testing. The results are matched to certain established types that are intended to predict a person's behaviour.

**prototypical** Relating to a prototype, or something that is most representative of a certain category. Thus, a hammer might be a prototypical tool. Other objects within that category can then be arranged according to their relationship to the prototype, for example, a screwdriver is smaller and lighter.

**schizophrenia** A psychiatric diagnosis associated with abnormalities in several of the brain's neurotransmitters. Typically, the condition is marked by a distorted view of reality, an inability to function socially, withdrawal from society, hearing voices and delusions of grandeur. Sub-categories include: paranoid, disorganized, catatonic, undifferentiated and residual schizophrenia.

**self-esteem** How people regard themselves. Someone with good self-esteem has a high sense of their own worth, whereas someone with poor self-esteem has a low sense of their own worth. Self-esteem has powerful impact on a person's behaviour.

**social identity** The ways in which a person categorizes themselves and others. There are four main strands: self-identity (a person's religious belief, their job), group identity (following a football team, joining a political party), comparison (comparing themselves with other groups), and psychological distinctiveness (their personal characteristics). A combination of these form a person's social identity. The theory was developed by Henri Tajfel in the 1970s.

**systemic** Being part of a larger system, rather than an isolated occurrence. Systemic psychology considers that people develop partly through their individual consciousness and partly through communication with others, giving them contact with the wider 'system'. The theory is an offshoot of systems theory and was developed by Gregory Bateson in the 1970s.

## THE BYSTANDER EFFECT

## the 30-second theory

In the Kew Gardens district of New York in March 1964, bar manager Kitty Genovese was stabbed to death. Her demise was reportedly witnessed by thirtyeight apartment residents, none of whom did a thing to help. The tragedy caused a moral outcry in the local press and it inspired the psychologists John Darley and Bibb Latané to research a phenomenon that's come to be known as the 'bystander effect'. In their seminal 1968 paper, Darley and Latané tricked research participants into thinking that another participant in the room was having some kind of seizure. The key finding was that participants who thought they were on their own in the room with the 'victim' were far more likely to seek help, and to do so more quickly, than were participants seated in the room with three or four others. One explanation for the phenomenon is that the presence of other people reduces our own sense of responsibility for a situation.

#### **3-SECOND PSYCHE**

The more people present at a given situation, the less likely we are to intervene when someone is in need of help.

#### **3-MINUTE ANALYSIS**

When historian Joseph de May analyzed proceedings from the trial of Winston Moseley – Kitty Genovese's murderer – he found the story that thirty-eight witnesses did nothing was little more than a myth based on inaccurate newspaper reports of the time. In fact, Moseley's second fatal attack on Genovese took place in a stairwell out of view of all but one known witness. However, countless psychology studies have confirmed that the bystander effect is real.

# **RELATED THEORIES**

#### ZIMBARDO'S PRISON

MILGRAM'S OBEDIENCE STUDY

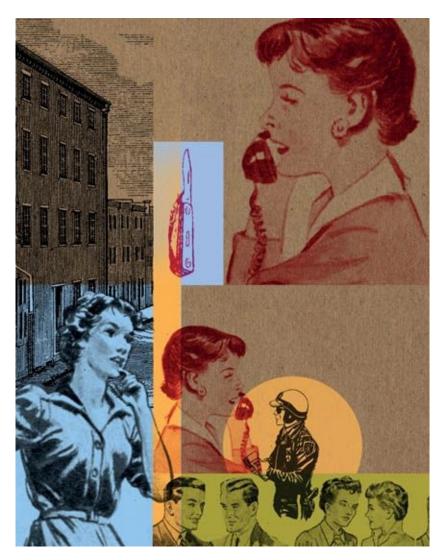
FUNDAMENTAL ATTRIBUTION ERROR

**3-SECOND BIOGRAPHIES** JOHN DARLEY **1938**–

KITTY GENOVESE 1935–1964

BIBB LATANÉ 1937–

**30-SECOND TEXT** Christian Jarrett



Don't walk on by. If we all assume that someone else will do something to help, then a tragedy could occur.

## **JANIS' GROUPTHINK**

## the 30-second theory

Experts and lay people alike used to think that groups make more conservative decisions than individuals. The mistaken reasoning was that groups come to decisions that reflect the average position of all group members, thereby diluting extremist views. A groundbreaking study by James Stoner in 1961, since replicated hundreds of times, showed that in fact groups make more polarized decisions than individuals. Whether it be in relation to financial risktaking or political attitudes, group discussion accentuates any initial bias held by group members. In the early 1970s, Yale University psychologist Irving Janis argued that certain conditions can lead to a particularly extreme form of group polarization called 'groupthink', in which a dangerous illusion of consensus takes over. The preconditions for groupthink include members being close-knit and like-minded, a group leader who makes his or her own position known, and the group being shut off from other influences and opinions. Janis argued that groupthink was responsible for the catastrophic decision making that led to the Bay of Pigs Invasion and the United States' failure to anticipate Japan's attack on Pearl Harbor.

#### **3-SECOND PSYCHE**

Groups of like-minded individuals shut off from outside influence can end up ignoring dissent and making some truly disastrous decisions.

#### **3-MINUTE ANALYSIS**

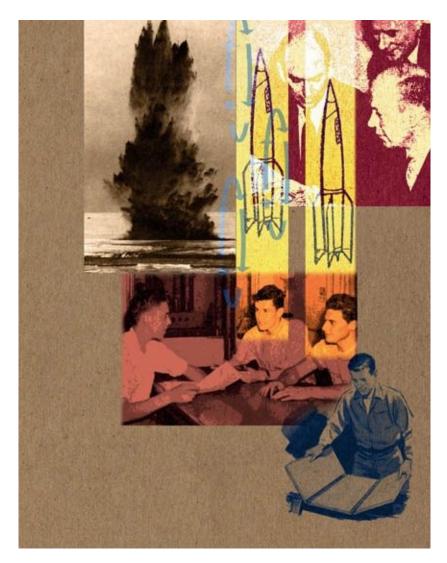
Since Janis' seminal work, groupthink has been blamed for multiple catastrophes, including the *Challenger* Space Shuttle disaster and, more recently, the intelligence community's mistaken belief, prior to the Iraq War, that Saddam Hussein had stockpiles of Weapons of Mass Destruction. 'Groupthink caused the [intelligence] community to interpret ambiguous evidence such as the procurement of dual use technology, as conclusive evidence,' Pat Roberts, then Chairman of the Senate Intelligence Committee, told the press in 2004.

WASON'S CONFIRMATION BIAS THE BYSTANDER EFFECT

FOLLOW THE LEADER

**3-SECOND BIOGRAPHY** IRVING JANIS 1918–1990

**30-SECOND TEXT** Christian Jarrett



History shows that groups are capable of making terrible decisions, especially when they are cut off from dissenting opinions.

## **ALLPORT'S CONTACT HYPOTHESIS**

## the 30-second theory

Prejudice emerges at an early age. Young children show a preference for playing with other children of the same skin colour or with other kids who simply happen to be wearing similar clothes. In adulthood, in extreme cases, this instinct for prejudice can lead us to dehumanize those we consider to be outsiders. The antidote, according to the US psychologist Gordon Allport, is intergroup contact. The idea is that by coming into contact with 'others' we discover that they're human, too. Numerous studies, many of them conducted in known sectarian trouble spots such as Northern Ireland, have confirmed that people who have contact with outgroup members tend to have more positive attitudes towards members of that outgroup. For contact to be beneficial, an outsider must be seen as being representative of the group to which they belong. Contact also needs to be meaningful. When members of different social groups exchange intimacies they come to appreciate how much they have in common.

### **3-SECOND PSYCHE**

Contact between members of different social groups – be they religious, ethnic or tribal – helps reduce prejudice and fosters friendly intergroup relations.

## **3-MINUTE ANALYSIS**

A problem with much research into the contact hypothesis is that it is crosssectional. These kinds of studies can't prove that contact causes positive attitudes; it's possible that people with more positive attitudes simply seek out more contact. On a more upbeat note, recent research suggests that 'extended contact' – having a friend who has a friend who's from an outgroup – helps reduce prejudice, as does simply imagining a positive encounter with an outgroup member.

WASON'S CONFIRMATION BIAS

JANIS' GROUPTHINK

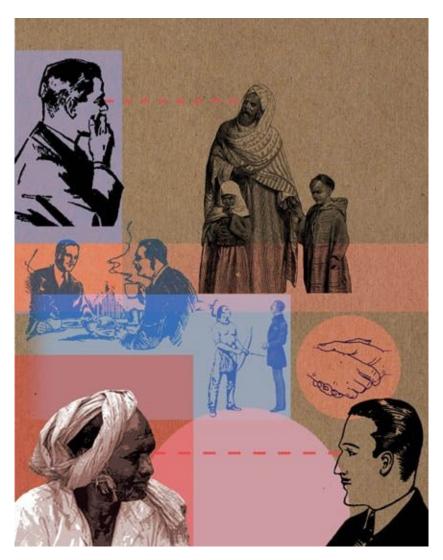
ZIMBARDO'S PRISON

FOLLOW THE LEADER

**3-SECOND BIOGRAPHY** GORDON ALLPORT

1897–1967

**30-SECOND TEXT** Christian Jarrett



The humanity that we share overwhelms any superficial differences between races or other groups. Intergroup contact helps make this apparent.

## ZIMBARDO'S PRISON

## the 30-second theory

One California morning in 1971, twelve students were arrested by the local police and taken to a mock prison where they were shackled and clothed in kneelength smocks. The men had volunteered to take part in a psychological study of prison life. Another twelve students out of the seventy-five who volunteered were allocated to play the role of prison guards. The study, known today as the 'Stanford prison experiment', was scheduled to last two weeks but was abandoned after just six days. Philip Zimbardo, the psychologist in charge, says that he aborted because treatment of the prisoners by the guards had sunk to 'pornographic and degrading abuse', and also because of a visit by his future wife, Christina Maslach, a young psychologist who expressed horror at what was taking place. Some prisoners were extremely distressed and around a third of the guards were behaving in a sadistic fashion. Prestudy personality profiles of those participants who ended up acting as sadistic guards gave no clues as to what they were capable of – all were judged to be emotionally stable and law-abiding. Zimbardo says the study shows how certain situations and social roles can strip people of their individuality, prompting them to acts of sadism or submission.

#### **3-SECOND PSYCHE**

A study of prison dynamics conducted in the early 1970s was abandoned when participants acting as guards began treating the mock prisoners with brutality.

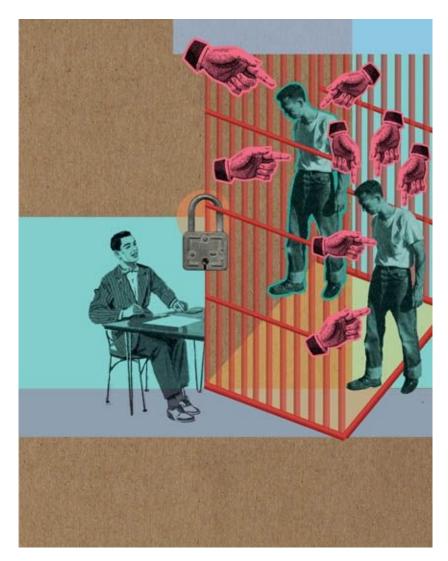
#### **3-MINUTE ANALYSIS**

Zimbardo's Stanford prison experiment was the focus of renewed interest in 2004 when reports of prisoner abuse by US guards at the Abu Ghraib prison in Iraq first surfaced. In fact Zimbardo acted as an expert witness for the defence in the court martial of Sgt Ivan 'Chip' Frederick, where he argued that the prison environment, plus wider political and systemic circumstances, were largely to blame for the atrocities.

THE BYSTANDER EFFECT ALLPORT'S CONTACT HYPOTHESIS MILGRAM'S OBEDIENCE STUDY FOLLOW THE LEADER FUNDAMENTAL ATTRIBUTION ERROR

**3-SECOND BIOGRAPHY** PHILIP ZIMBARDO 1933–

**30-SECOND TEXT** Christian Jarrett



According to Zimbardo, bad barrels, not bad apples, are the cause of many abuses.

## **MILGRAM'S OBEDIENCE STUDY**

## the 30-second theory

Stanley Milgram wanted to understand how ordinary people could take part in extraordinary cruelty. He was inspired by the terrible example of the Holocaust, in which ordinary citizens and soldiers collaborated in the evil schemes of the Nazis. In his experiments, volunteers took part in what they thought was a study of memory, giving electric shocks to a partner whenever he forgot things. In reality no shocks were given and the partner was an actor, who howled and protested as the volunteer delivered what he thought were more and more intense shocks. Would ordinary people deliver shocks of lethal voltage to an innocent man? When a scientist in a white coat stood in the corner of the room and merely reassured the volunteers with phrases such as 'the experiment requires that you continue', 65 per cent would deliver what they believed were lethal shocks. Milgram's study was actually a series of eighteen studies, which tested how different factors affected the likelihood that volunteers would obey an authority figure and deliver lethal shocks. He found that the remoteness of the victim, the authority of the person giving the orders and the presence of others in the same situation who obeyed, all increased the likelihood of someone complying with orders to kill.

### **3-SECOND PSYCHE**

We're all capable of doing awful things to others if told to by someone in authority.

### **3-MINUTE ANALYSIS**

When Milgram described his procedure in detail to a group of psychiatrists they predicted that only a 'pathological fringe' would obey the experimenter to the lethal end. Many who hear of Milgram's study protest they wouldn't obey, or that people today wouldn't behave in the same way (Milgram carried out his studies in the 1960s and 1970s). Unfortunately, the lesson Milgram teaches about the dangers of obedience to authority is as true today as it was when he carried out his classic studies.

כמודופט טענ וווא כומאאור אנעוופא.

# **RELATED THEORIES**

#### THE BYSTANDER EFFECT

ZIMBARDO'S PRISON

**3-SECOND BIOGRAPHY** STANLEY MILGRAM 1933–1984

**30-SECOND TEXT** Tom Stafford



Would you deliver a lethal electric shock to an innocent man just because an authority figure told you to? Research suggests that you probably would.

## **STEREOTYPE THREAT**

## the 30-second theory

A group of friends enjoy a throwing competition on a beach. As one of the girls curls back her arm ready to throw, niggling at her mind is an awareness that the boys in the group think girls can't throw. Their belief is of course a gross generalization and the girl is anxious that if her throw is weak it will only serve to reinforce the boys' sexist assumptions. Unfortunately, this anxiety undermines her performance – a self-fulfilling effect known as stereotype threat. The phenomenon of stereotype threat was christened by Claude Steele and Joshua Aronson in 1995 after they discovered that black participants performed worse at an intelligence test when it was described to them as a test of ability, rather than as an investigation of how people generally solve problems. Since then, stereotype threat has been documented in relation to other social contexts including gender and mental illness. For example, female chess players perform more poorly when they think they're up against a male opponent, and patients with schizophrenia have been found to behave more awkwardly when they think their diagnosis has been revealed to a social partner, even when it hasn't.

### **3-SECOND PSYCHE**

Fearing that if we perform badly, other people will use that as evidence to reinforce their prejudices can cause us anxiety and make a poor performance more likely.

### **3-MINUTE ANALYSIS**

Psychologist Geoff Cohen tested a possible buffer against stereotype threat. He asked black and white 12-year-old students to spend ten minutes, several times a year, writing about something they valued – such as family or music – an exercise known to reduce stress and fear of failure. The minority black pupils, at risk of stereotype threat, showed improved grades two years later whereas the majority white children did not; nor did a control group of both black and white pupils who wrote about their morning routine.

ALLPORT'S CONTACT HYPOTHESIS

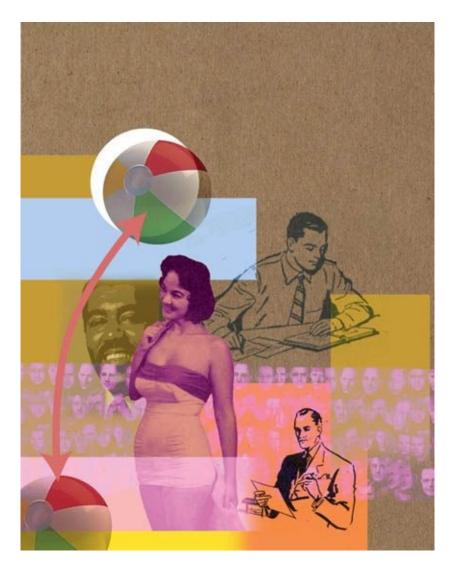
FOLLOW THE LEADER

FUNDAMENTAL ATTRIBUTION ERROR

**3-SECOND BIOGRAPHIES** JOSHUA ARONSON 1961–

CLAUDE STEELE 1946–

**30-SECOND TEXT** Christian Jarrett



If you fear that your performance will be used to reinforce stereotypes about your sex, age or race, the situation could unfortunately become self-fulfilling.

## FOLLOW THE LEADER

## the 30-second theory

One of history's greatest criminals, Adolf Hitler, was actually voted into power. How? A key theory has its basis in social psychologist Henri Tajfel's experiences as a prisoner of war in the Second World War. Himself a Jew, Tajfel wanted to explain how an horrific event such as the Holocaust could occur – most of his Polish relatives and friends were murdered, and Tajfel only escaped by concealing his identity. A series of experiments carried out in the 1970s helped Tajfel to recognize that people will show remarkable allegiance to arbitrary groups for seemingly unimportant reasons – shared hair colour, place of birth or even after being randomly assigned to a group by an experimenter. This is social identity theory. These groups need leaders, and US psychologist Michael Hogg in the 1990s found that group members will choose not the 'bestand-brightest', but the most average individuals with whom most members could easily identify. Once they're in power, by necessity leaders become different from their constituents, so they must go to increasing lengths to prove they are like their group. This may be why nationalistic slogans – and even outright racism – are often effective political strategies. By defining their group in exclusive terms, leaders can reinforce their social identity and build power.

### **3-SECOND PSYCHE**

The best leaders are bold and charismatic, right? No, social identity theory says people tend to follow the most prototypical members of their group.

#### **3-MINUTE ANALYSIS**

What makes a person identify with one group over another? You're reading this book; does that make you a 'reader', an 'English-speaker', or a 'psychology fan'? How groups are chosen is a puzzle social psychologists continue to ponder. Social identity theory says that you may identify with any one of them, but you could be motivated by many factors, including self-esteem, reducing uncertainty or even simply because these groups are suggested to you here.

ZIMBARDO'S PRISON

MILGRAM'S OBEDIENCE STUDY

STEREOTYPE THREAT

**3-SECOND BIOGRAPHIES** MICHAEL HOGG 1950–

HENRI TAJFEL 1919–1982

**30-SECOND TEXT** Dave Munger



Looking and dressing like your followers can help to make you a more popular leader, fostering the sense that you are one of them.

## WAYS WE DIFFER

### WAYS WE DIFFER GLOSSARY

**cognitive bias** The tendency for people to make false judgments based on erroneous presuppositions. There are many forms of cognitive bias, including projection bias (assuming people think the same way you do) and confirmation bias (ignoring information that does not fit in with your beliefs). Its purpose is to help the brain process information quickly, but it throws the reliability of anecdotal and personal evidence into doubt.

**cognitive behavioural therapy (CBT)** A therapeutic approach that focuses on the way in which a patient thinks about and manages problems. The premise of cognitive behavioural therapy is that people have self-destructive tendencies and patterns of behaviour that are self-perpetuating and amplify, rather than solve, problems. Using workbooks to record their reaction to difficulties, patients are taught to recognize these negative patterns and are given positive strategies for dealing with problems.

**dialectic construct** A belief that is arrived at by considering both sides of the argument. Dialectics is the process of pitching an idea (thesis) against its opposite (antithesis) and developing a new idea that combines the two.

**epigenetics** The study of how cells are able to change their appearance and behaviour, despite maintaining the same DNA. It is thought that environmental factors trigger a change in gene expression (how the gene behaves), without requiring any change to its DNA imprint.

**extraversion** One of the big five personality traits (see here). Extraversion is associated with being particularly motivated by potential reward. Extraverts (also spelled extroverts) tend to be outward-going and enjoy the company of others. They look to the outside world for stimulation, rather than looking within. Everyone has aspects of all five personality traits, to varying degrees.

**idiographic** Concerned with specific events or facts, rather than generalities. In psychology, this means focusing on the psychological makeup of the individual person rather than seeking general theories of behaviour.

**innate** An essential part of something or someone, possibly existing since birth. From the Latin *innatus*, meaning to 'be born in'.

**IQ test** A measure of intelligence; IQ stands for intelligence quotient. The original test was devised by Alfred Binet in France in the early 1900s and adapted by American psychologist Lewis Terman in 1916. It uses a series of questions to test memory, attention and problem-solving abilities. Originally, the mental age of the subject was divided by their chronological age and multiplied by a hundred to produce the intelligence quotient. Thus, a child of 10 who has a mental age of 12 would score 12/10 x 100 = 120. The modern IQ test is standardized such that an average score is always 100.

**narcissistic** The tendency to be excessively preoccupied with oneself and unable to empathize or care about other people.

**neuroticism** One of the big five personality traits. Neuroticism is associated with a stronger reaction to aversive situations – a struggle to cope with everyday stress – and in extreme cases may lead to depression and anxiety. Everyone has aspects of all five personality traits, to varying degrees.

**neurotransmitter** A chemical that acts as a messenger between neurons and allows impulses to be passed from one cell to the next. Neurotransmitters can either excite or inhibit adjacent cells.

**personal construct theory** The idea that someone's personality is formed by their understanding of the world around them. By testing different theories to see if they work, we build up a series of 'constructs' that define our understanding of the world and create aspects of our personality. The theory was developed by American psychologist George Kelly in the 1950s. He devised a test called the 'repertory grid' whereby patients are shown three cards, chosen from a set of twenty-one, and asked to choose the odd one out. The results are entered onto a grid to reveal the patients' personal constructs.

**personality test** A test, usually composed of a series of questions or tasks, designed to evaluate various aspects of the subject's personality. Many different types of test are available, most of them scored using either a dimensional approach, whereby the results are measured on a scale, or a typological approach, whereby the results are matched to predetermined categories or

'types'.

## THE LAKE WOBEGON EFFECT

## the 30-second theory

'Mirror, mirror on the wall who is the fairest of them all?' – the immortal question asked, of course, by the narcissistic Evil Queen from the Snow White fairy tale. Countless psychological studies show that in real life most people have a touch of the Evil Queen's vanity about them. Across a huge range of measures, from good looks and popularity to driving ability and memory capacity, the typical person believes they are superior to most others. The phenomenon also appears in profession-specific contexts. Stock traders informed about the woeful performance of the average trader continue to believe in their own prognostic powers. Our collective misplaced confidence is thought to explain a number of common human foibles, including seemingly irrational health behaviours, such as smoking ('It gives other people cancer, but I'll be okay') and tardiness – just think how many projects end up late and over-budget. Illusory superiority, as it's known more formally, was nicknamed the Lake Wobegon effect after the fictional town invented by raconteur Garrison Keillor in which 'all the women are strong, all the men are good looking, and all the children are above average'.

### **3-SECOND PSYCHE**

Across a raft of abilities and qualities the majority of us believe that we're better than most.

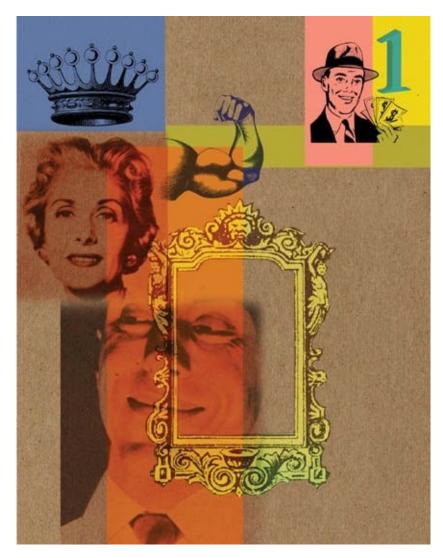
### **3-MINUTE ANALYSIS**

The Lake Wobegon effect has a negative twin known as the 'worse than average' effect. This is our negatively skewed belief in our inability to succeed relative to others at particularly unusual or difficult challenges, such as juggling or unicycling. Most of us think we'll be worse than average at such tasks, presumably because we fail to acknowledge just how much other people will struggle too.

WASON'S CONFIRMATION BIAS FUNDAMENTAL ATTRIBUTION ERROR

**3-SECOND BIOGRAPHY** GARRISON KEILLOR 1942–

**30-SECOND TEXT** Christian Jarrett



You may not be as handsome or beautiful as you think you are, but have you ever tried juggling? You might be surprised at how good you are.

## THE BIG FIVE

### the 30-second theory

We can't help but form impressions about each other's personalities. We quickly deduce that others are friendly, quiet, eccentric and so on. But just how many aspects to a personality are there? The ancient Greeks believed people fall into four temperamental categories – choleric, phlegmatic, sanguine and melancholic. In the middle of the twentieth century, the British-born psychologist Raymond Cattell devised a personality test based on the idea that there are sixteen personality factors including guilt-proneness and shrewdness. Contemporary psychology has now settled on the idea that there are in fact five main factors to personality, known as the big five – extraversion, neuroticism (associated with anxiety and apprehension), conscientiousness, agreeableness and openness (associated with creativity and insight). Each factor encapsulates those aspects of personality that tend always to go together. For example, people who are sociable tend also to be talkative and assertive, as if these three traits are all manifestations of the same underlying factor, in this case extraversion. The big five factors are continuous dimensions like weight or strength. So it's not the case that we're either neurotic or we're not. Rather, we each have a certain amount of neuroticism, and the same holds true for the other factors.

### **3-SECOND PSYCHE**

The various permutations of personality are encapsulated by five main factors, known as the big five.

### **3-MINUTE ANALYSIS**

The big five factors are dimensions of personality that we all share. Some psychologists have taken a different ('idiographic') approach, documenting each individual's uniqueness. Best known is George Kelly and his personal construct theory. Kelly proposed that we each see the world in the context of a unique set of dialectic constructs (such as whether people are kind or not) and that by uncovering these constructs, we learn how a person sees the world.

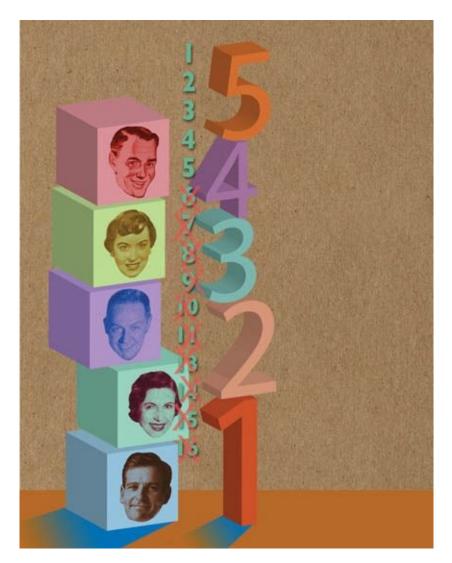
BIRTH ORDER FUNDAMENTAL ATTRIBUTION ERROR NATURE VIA NURTURE NOMINATIVE DETERMINISM

### **3-SECOND BIOGRAPHIES**

RAYMOND CATTELL 1905–1998

GEORGE KELLY 1905–1967

**30-SECOND TEXT** Christian Jarrett



If you are a high scorer on the neurotic personality dimension, then you might be worried about the risk of those precarious blocks and numbers toppling over.

# FUNDAMENTAL ATTRIBUTION ERROR

## the 30-second theory

Attribution is the psychological process of discerning the causes of things. The fundamental attribution error is the tendency to attribute the causes of other people's behaviour to their intrinsic natures, ignoring constraining circumstances. The phrase was coined by psychologist Lee Ross to describe results which showed that people who were asked to read out a speech on a controversial topic were then judged as holding those opinions, even by people who knew they were reading the speech because the experimenter had asked them to! The flip side of the fundamental attribution error is that we tend to overattribute our own behaviour to external circumstances, rather than to personality characteristics. In other words, 'I was late because the alarm didn't go off, but you're late because you're careless!' Or, 'your views are prejudiced, but mine are reasonable.' The fundamental attribution error is a classic cognitive bias; a tendency in people's thinking found in many situations. Critically, people also often fail to account for the effect of this bias on their thinking. The reason for this is the same as the reason why the bias exists in the first place: our own circumstances and intentions are available to us directly and feel compelling. The intentions and circumstances of others are not available to us, so we judge them on their overt behaviours.

### **3-SECOND PSYCHE**

It is easy to think of our own behaviour as caused by events, and the behaviour of others as caused by their personalities.

### **3-MINUTE ANALYSIS**

Although fundamental attribution operates in many different situations, there are differences in how strong it is. Research into individualistic versus collectivist cultures (for example, US vs. Chinese) suggests that the bias is stronger in individualistic ones, where people have a stronger sense of themselves as independent. Anxious individuals are more prone to attribute negative events to flaver in their natures, rather than to circumstances. Cognitive behavioural

therapists focus on these attributions, attempting to change the 'explanatory style' someone uses to think about the world.

# **RELATED THEORY**

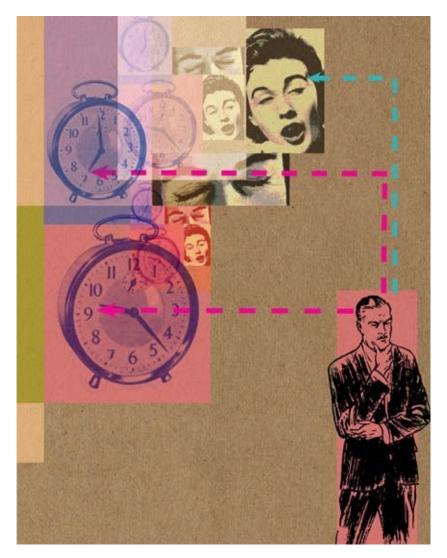
BECK'S COGNITIVE THERAPY

**3-SECOND BIOGRAPHIES** EDWARD E. JONES 1927–1993

RICHARD NISBETT 1941–

LEE ROSS 1942–

**30-SECOND TEXT** Tom Stafford



If others are late for a date do you instantly put it down to lack of good timekeeping? Fundamental attribution error suggests that people tend to blame the behaviour of others first, and not allow for mitigating circumstances.

## NATURE VIA NURTURE

### the 30-second theory

Are we born with a fixed set of traits and dispositions, or are we more like a lump of sculpting clay, moulded by the hands of life? This of course is the classic nature/nurture debate, which in modern scientific parlance has become a question of the relative contribution of genes versus the environment. Today it's recognized that humans are shaped both by their genetic inheritance and by their life's experiences, often in an interactive fashion. A great example of how genes and the environment can combine to produce a given outcome was provided by a decades-long study of thousands of people in New Zealand. During this study people were tested for the presence of a less active version of a certain gene, MAOA (which is indirectly involved with the release of neurotransmitters, such as serotonin, that control mood and aggression). In those people who had had a non-abusive upbringing, the presence of the less active MAOA gene made no difference to the likelihood of that person having an aggressive personality in adulthood. However, for participants who'd suffered maltreatment in childhood, having the less active MAOA gene made them particularly vulnerable to developing an antisocial personality. This isn't nature versus nurture, it's nature via nurture.

### **3-SECOND PSYCHE**

It's not nature or nurture that shapes the person we become, it's both, each interacting with and influencing the other.

### **3-MINUTE ANALYSIS**

In a further demonstration of how nature and nurture interact, cutting-edge bioscience is starting to reveal how certain experiences can alter the functioning of genes, even without changing the DNA sequence itself (an individual's unique set of genes). Known as epigenetics, it's been demonstrated, for example, that rats raised by a doting mother are less susceptible to stress because the extra preening changes the functioning of genes involved in communication between brain colle

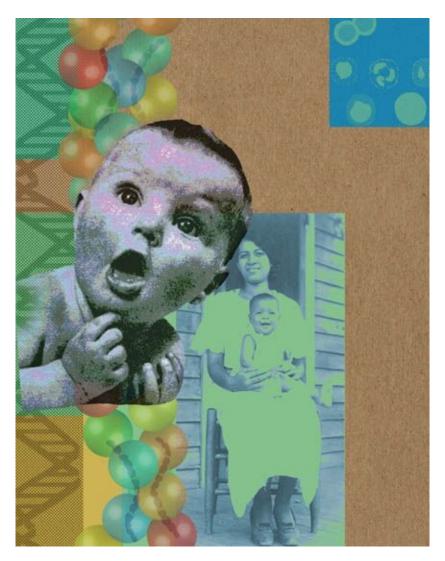
EVOLUTIONARY PSYCHOLOGY

THE BIG FIVE

FUNDAMENTAL ATTRIBUTION ERROR

**3-SECOND BIOGRAPHY** ROBERT PLOMIN 1948–

**30-SECOND TEXT** Christian Jarrett



Mary hoped that her daughter Susan would become an airline pilot. Playing aeroplane might help, but Susan's career choices will also depend on her genes.

## THE FLYNN EFFECT

## the 30-second theory

Humans are getting cleverer. At least that's what appears to be happening if you compare average performance on intelligence tests today with average scores achieved by previous generations through the twentieth century. The phenomenon has been dubbed 'the Flynn effect', after the New Zealand Professor of Political Studies James R. Flynn who first noticed it. The same pattern has been found for the nearly thirty countries for which we have the necessary historical data. How big is the intelligence rise? According to Flynn, if we allocated an IQ score of 100 to the average performance of contemporary American adults (as is the convention), an American adult of average intelligence in the year 1900 would, by today's standards, achieve a score of between 50 and 70. This is the range normally considered learning disabled! Of course the Victorians weren't all stupid. Further investigation shows that it's only on certain subscales that we have improved – especially those that tap our ability to categorize concepts and recognize abstract rules. Flynn believes that it's the rising ubiquity of science education and visual technologies that have boosted our performance in these specific areas.

### **3-SECOND PSYCHE**

Average performance on intelligence tests increased throughout much of the twentieth century.

### **3-MINUTE ANALYSIS**

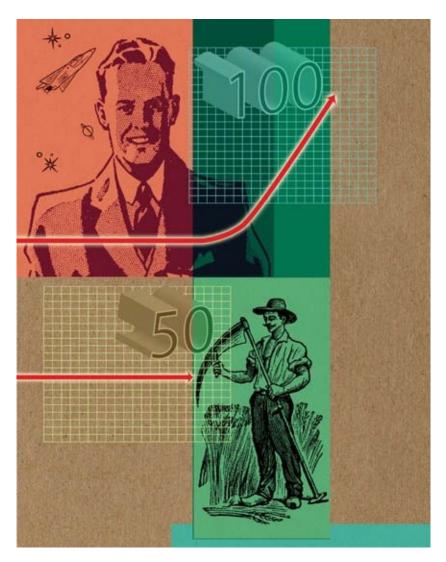
Data from the end of the twentieth century suggest that the Flynn effect has stopped in some developed nations and may even have started to reverse. A 2008 study by Thomas Teasdale and David Owen of Danish army conscripts found that those who had their intelligence tested in 2003–4 had significantly lower IQ scores than those tested in 1998. The cause is unknown.

### NEUROPLASTICITY

NATURE VIA NURTURE

**3-SECOND BIOGRAPHY** JAMES FLYNN 1934–

**30-SECOND TEXT** Christian Jarrett



The chances are that you have a substantially higher IQ than your grandparents. But does that really mean that you're cleverer or just better at taking tests?

# **ERICSSON'S 10,000-HOUR RULE**

### the 30-second theory

It's tempting to look at truly exceptional achievers – such as Olympic athletes and celebrated musicians – and conclude that they must have been born with a unique gift for what they do. According to influential research by psychologist Anders Ericsson, however, the path to expertise is available to anyone who's prepared to put in the necessary levels of practice. How much? Studies of elite musicians, athletes and chess players suggest at least 10,000 hours of practice spread over a period of more than ten years. What's more, not just any kind of practice will do. Ericsson says it needs to be what he calls 'deliberate practice', in which you don't just repeat what you know but instead constantly seek to stretch yourself. This inevitably involves forensic self-criticism, repeated failure and a dogged ability to keep dusting yourself down and trying again – a process that's not particularly enjoyable and quite distinct from leisurely practice. Although Ericsson's perspective argues against the idea of innate gifts, his concept of deliberate practice does of course require a rare mix of motivation, good health and opportunity.

### **3-SECOND PSYCHE**

Greatness isn't innate, it comes from epic amounts of self-critical, obsessive practice.

### **3-MINUTE ANALYSIS**

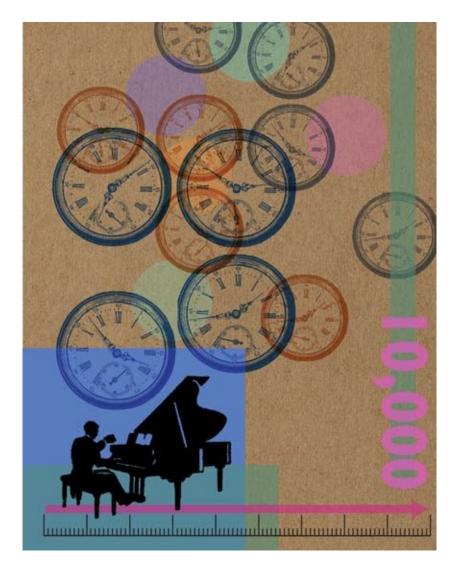
As well as excessive practice, other situational factors that apparently ease us towards greatness include being born in January (thereby having the advantage of being older than peers in class and on the sports pitch) and being born in a city of fewer than 500,000 citizens – the latter apparently allows for the opportunity to sample many different activities, which builds generic skills, such as self-discipline and coordination.

FUNDAMENTAL ATTRIBUTION ERROR

NATURE VIA NURTURE

**3-SECOND BIOGRAPHY** ANDERS ERICSSON 1947–

**30-SECOND TEXT** Christian Jarrett



Biographies of musical geniuses like Mozart and Michael Jackson nearly always reveal that they started relentless practice from an early age.

## NOMINATIVE DETERMINISM

## the 30-second theory

There's a urologist at my local hospital called Mr Waterfall. A palliative care expert at Lancaster University is called Sheila Payne, and at the University of New Mexico there's an expert on the evolutionary psychology of sexuality called Randy Thornhill. The idea that the destiny of these individuals was shaped by their names has been dubbed 'nominative determinism'. In fact there's little evidence that the meaning of our names really does influence our career choices – just think of all the people whose names don't match their professions. However, there are other ways in which our names can affect our lives. For instance, people with surnames near the start of the alphabet tend to enjoy certain benefits, such as being given more time during medical consultations. In economics, in which the authors of papers are listed in alphabetical order, there's even evidence that people with an alphabetical name advantage have more successful careers. Names that reveal a person's ethnicity can also exert an influence. Research conducted in the United States found that a résumé attributed to a black-sounding name, such as Jamal, was less likely to receive an employer response than an identical résumé attributed to a whitesounding name, such as Emily.

### **3-SECOND PSYCHE**

Our names and initials can affect our lives in intriguing ways.

### **3-MINUTE ANALYSIS**

Another way our names can influence our lives is via the initials that they spell out. Nicholas Christenfeld at the University of California, San Diego, analyzed thousands of California death certificates and found that men with positive initials (e.g. A.C.E.) outlived by an average of four years those with neutral initials, whereas men with negative initials (e.g. D.I.E.) died, on average, two years younger than those with neutral initials.

**BIRTH ORDER** 

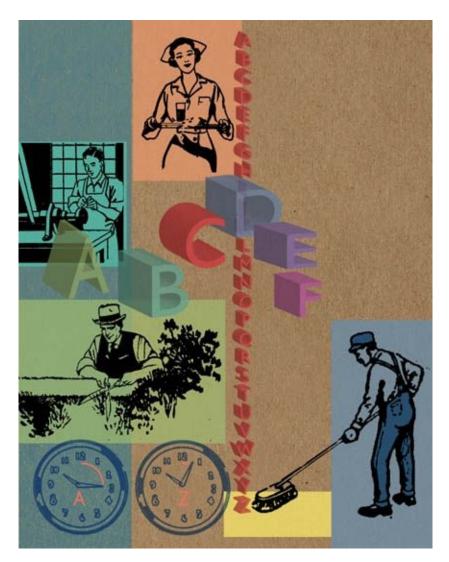
THE BIG FIVE

FUNDAMENTAL ATTRIBUTION ERROR

NATURE VIA NURTURE

**3-SECOND BIOGRAPHY** NICHOLAS CHRISTENFELD 1963–

**30-SECOND TEXT** Christian Jarrett



If your surname is Thompson, try not to give your child first and middle names beginning with R and O, respectively.

# **DISORDERED MINDS**

### **DISORDERED MINDS** GLOSSARY

**Asperger's syndrome** One of the milder forms of autistic spectrum disorders (ASD). Typical symptoms are physical clumsiness and social awkwardness. Emotional development is delayed, and the child might develop an obsessive interest in one subject (e.g. trains) to the exclusion of all else.

**autism** A condition that typically affects social behaviour, language development and learning ability, to varying degrees. The main symptoms are an inability to relate and interact with other people and an obsessive interest in one subject, to the extent that the child might become a genius in that area. Language use is restricted and the child might repeat words or phrases endlessly.

**corpus callosum** The mass of nerve fibres that connects the two sides of the brain and allows them to share information.

**defence mechanism** A usually unconscious mental process used to protect oneself from painful thoughts or feelings. On the positive side, this allows people to function socially without succumbing to their emotions. On the negative side, it can mean that painful issues aren't addressed and are expressed in other, possibly more destructive, ways. Typical defence mechanisms include denial, repression, projection and rationalization.

**dissociation** A usually unconscious process of compartmentalizing certain thoughts or functions to isolate them from the normal activities of the brain. The function of dissociation is to deal with traumatic thoughts or emotions and strip them of their emotional significance.

**dopamine** A naturally occurring chemical that is produced in several areas of the brain. As well as assisting with motor functions and concentration, it promotes feelings of euphoria and joy.

**epilepsy** A neurological disorder in which the electrical discharge in certain parts of the brain is disturbed, leading to recurring episodes of convulsive seizures, possibly accompanied by loss of consciousness.

**hemisphere** One half of the brain. The left hemisphere is associated with language processing and arithmetic skills, while the right hemisphere is associated with spatial awareness and artistic sensibility.

**neurology** The area of medicine that specializes in the nervous system, including the brain. Topics include the physical state of the brain, physical functions affected by the brain, such as balance, and cognitive abilities, such as memory and speech.

**phobia** An irrational and obsessive fear of an object, person or situation. Objects of phobias include spiders, bees, birds, water, foreigners, men, women and sex.

**positive psychology** A recent branch of psychology that aims to foster happiness and well-being in normal life, instead of focusing uniquely on mental illness. Pioneered by American psychologist Martin Seligman, positive psychology seeks to encourage patients' key strengths and their capacity for self-determination.

**psychogenic** Something, such as an illness, that has its origins in the mind rather than the body. Psychogenic illnesses may be the result of unacceptable thoughts or feelings that have been repressed by the unconscious mind and are expressed physically in the body.

**psychologist** Someone who practises psychology, the study of how the mind works and how mental disorders are expressed through abnormal behaviour. Unlike psychiatrists, psychologists do not usually have a medical qualification, and treatment is usually through therapy rather than medicine.

**psychosis** A symptom of mental illness that includes hallucinations, delusions and a distorted sense of reality. Psychosis is one of the defining characteristics of schizophrenia, as well as several other mental disorders. It can be caused by either biological or social factors, or a combination of the two.

**psychotherapist** A generic term for anyone who practises psychotherapy, the treatment of mental disorders through therapy – including psychiatrists, psychologists and psychiatric nurses. There are more than 250 different types of psychotherapy.

**repression** A defence mechanism, identified by Freud, that blocks unacceptable impulses and drives them into the unconscious mind. Freud made the point that ideas that are consciously dismissed, or 'repudiated', lose their energy, while those that are repressed retain their energy while lying dormant in the unconscious.

**schizophrenia** A psychological disorder thought to be caused by a chemical imbalance in the brain. Typically, the condition is marked by a distorted view of reality, an inability to function socially, withdrawal from society, hearing voices and delusions of grandeur.

## **SPERRY'S SPLIT BRAINS**

### the 30-second theory

The brain has two hemispheres, left and right, each of which is connected and coordinated across a bundle of fibres called the corpus callosum. During the 1960s, the neuroscientist Roger Sperry discovered that when this bundle is severed, the human brain not only continues to function, but each side is, to some degree, independently conscious. Sperry was studying patients with seemingly untreatable epilepsy who had had their corpus callosum surgically cut in an attempt to stop seizures spreading. Many years before, neuroscientists examining patients with brain damage had discovered that certain functions, such as language, were more reliant on the left hemisphere, whereas visual abilities were more reliant on the right. Sperry realized that 'split brain' patients allowed these differences to be explored in detail. He found, for example, that a word presented to the language-specialized left hemisphere was read and understood as normal, whereas a word presented to the language-minimal right hemisphere went unrecognized. But when the task was to draw what the word described, the patient could produce sketches from words presented to the visual-arrangement-specialized right hemisphere, but not the other way around.

### **3-SECOND PSYCHE**

When the brain's hemispheres are surgically divided, consciousness can be split in subtle and interesting ways.

### **3-MINUTE ANALYSIS**

Popular culture got carried away with Sperry's discoveries and we often hear the inaccurate idea that the right side of the brain is 'creative' while the left side is 'logical'. These are general tendencies, not absolutes, and are about as useful as suggesting that people from one country are 'emotional' while those from another country are 'practical'. If anything, Sperry's work highlighted that the brain is a complex network and that our abilities rely on the coordination of both hemispheres for their full potential.

# **RELATED THEORY**

### CONSCIOUSNESS

**3-SECOND BIOGRAPHY** ROGER SPERRY **1913–1994** 

**30-SECOND TEXT** Vaughan Bell



The next time you're in two minds about something, spare a thought for those epilepsy patients with a severed corpus callosum, literally splitting their minds in two.

## **SELIGMAN'S PREPARED LEARNING**

### the 30-second theory

Snake and spider phobias are much more common than morbid fears about traffic or electric sockets, despite the fact that cars and electricity kill many more people. Psychologist Martin Seligman's prepared learning theory suggests that this is because we have developed a fear system that is 'prepared' – sensitive to certain situations due to the effect of evolution. In the modern world, traffic and electrical accidents are major killers, but for the majority of the history of primates (our early ancestors), hazards such as snakes and spiders have been a far greater risk. According to the theory, individual primates who more easily learned to fear the biggest threats were those more likely to survive and pass on their genes – meaning, over time, that we have evolved a genetically based, fearlearning system that is tuned to certain dangers and not others. Seligman came up with his theory in 1970, but years of subsequent experiments have backed up the idea with evidence suggesting that this sensitivity can be detected even in monkeys and babies, so demonstrating its innateness. The theory has also evolved, with more recent versions suggesting that evolution has given us a specific 'fear module' that works quickly, automatically and relies on dedicated brain circuits.

### **3-SECOND PSYCHE**

We've been shaped by evolution to fear those objects and situations – such as snakes and heights – that were a threat to our distant ancestors.

### **3-MINUTE ANALYSIS**

While the notion that some fears are more easily learned than others is generally accepted, the claim that this is purely a result of evolutionary processes has been more difficult to prove. As phobias do not typically appear until adolescence or adulthood, it's possible we are more likely to fear certain things as much because of cultural beliefs, through observing how other people react and warnings given by parents, as through the effect of evolution.

# **RELATED THEORIES**

WATSON'S BEHAVIOURISM EVOLUTIONARY PSYCHOLOGY PAVLOV'S DOGS

**3-SECOND BIOGRAPHY** MARTIN E.P. SELIGMAN 1942 –

**30-SECOND TEXT** Vaughan Bell



A healthy dose of arachnophobia may have saved your ancestors' skin, allowing the trait to be passed onto you.

## **CHARCOT'S HYSTERIA**

### the 30-second theory

The French neurologist Jean-Martin Charcot discovered that some patients who appeared to have neurological problems – paralysis, blindness, epileptic seizures – in fact had no damage to the brain or nerves that could explain their difficulties. Although the patients had no conscious control over their symptoms, some could be temporarily 'cured' through hypnosis, leading Charcot to believe that the unconscious was blocking access to other functions of the brain. The idea was revolutionary because it brought the idea of the unconscious into the mainstream of medical thought and overturned almost 2000 years of belief that hysteria was a female condition, originally thought by the Ancient Greeks to be caused by a 'wandering womb'. Two of Charcot's students extended the concept: Pierre Janet suggested that the mind could 'dissociate' or compartmentalize different functions, while Sigmund Freud suggested that this occurred when traumatic memories were converted into physical symptoms as a way of repressing them from the conscious mind. Although there is still little evidence that Freudian repression is responsible, the idea that medical symptoms as serious as blindness and paralysis can be caused by the unconscious mind is now widely accepted.

#### **3-SECOND PSYCHE**

Striking physical symptoms, such as blindness and paralysis, can be caused by the unconscious mind blocking access to essential brain functions.

#### **3-MINUTE ANALYSIS**

Modern neuroscience suggests that 'hysterical' or 'psychogenic' symptoms, as they are called now, might be caused by the frontal lobes impeding other brain functions. It is still not clear exactly why this happens, but we know that patients with these symptoms often have other emotional difficulties. This suggests that psychogenic symptoms are not working as an effective 'defence mechanism', as Freud proposed, but they may be triggered by emotion in other ways.

# **RELATED THEORY**

### **PSYCHOANALYSIS**

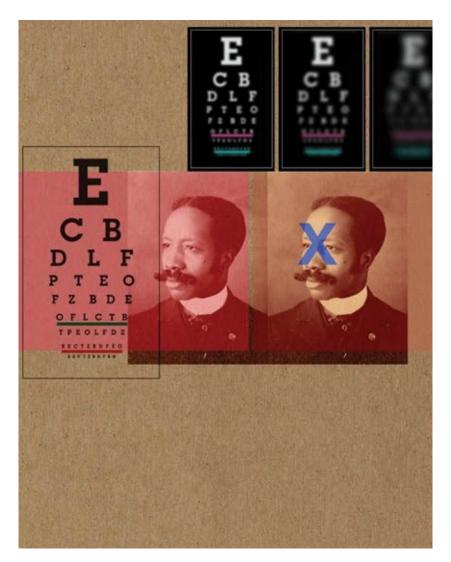
#### **3-SECOND BIOGRAPHIES** JEAN-MARTIN CHARCOT

1825–1893

SIGMUND FREUD 1856–1939

PIERRE JANET 1859–1947

**30-SECOND TEXT** Vaughan Bell



To say that a person's illness is 'all in their mind' doesn't mean that they are making it up. They could be suffering from a form of hysteria.

## **ROSENHAN'S INSANE PLACES**

### the 30-second theory

In the early 1970s David Rosenhan believed that the medical definitions of mental illness were hopelessly vague and subject to the whims of the individual doctor. He decided to test how well psychiatrists could distinguish between 'sane' and 'insane' people by sending eight friends to hospital emergency rooms, each pretending to hear a voice saying 'empty', 'hollow', and 'thud'. All eight were diagnosed with schizophrenia and admitted to psychiatric hospitals, at which point, following Rosenhan's earlier instructions, they began to act normally and report that their 'voices' had gone. The 'pseudopatients' were kept in hospital, often for weeks, while staff consistently interpreted normal behaviour as part of their non-existent illness. When news of the study spread, a local university hospital doubted that it would make such errors so Rosenhan promised to send more fake patients. In reality, he sent none, but in the meantime the hospital had branded more than forty real patients as fakers and another twenty-three were regarded as suspect. The shockwaves from the study, provocatively entitled 'On Being Sane in Insane Places', battered the confidence of the medical profession and led to a new system of diagnosis that depends on checklists and scientific studies that test how reliably psychiatrists can use them.

#### **3-SECOND PSYCHE**

'If sanity and insanity exist, how shall we know them?' asked David Rosenhan's 1973 study, in which fake patients with unlikely symptoms were diagnosed with schizophrenia.

#### **3-MINUTE ANALYSIS**

Psychiatrist Robert Spitzer replied that if he drank blood and vomited in an emergency room to fake a peptic ulcer, the staff should not be blamed for being misled and nor should they change the definition of internal bleeding. Despite making this criticism, Spitzer led a reform of how mental illnesses are defined and modern diagnoses are now much less vague or subject to individual interpretation ппетргетацоп.

# **RELATED THEORIES**

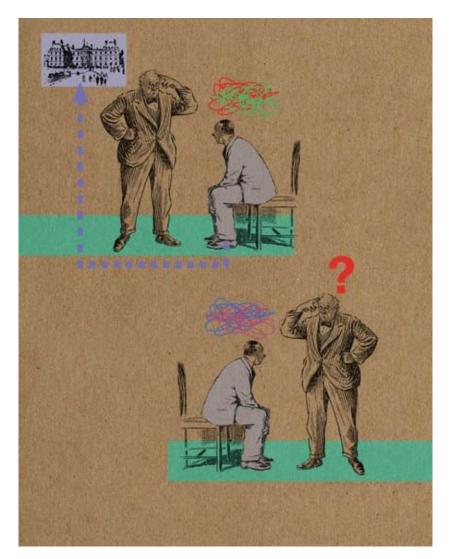
WASON'S CONFIRMATION BIAS

JANIS' GROUPTHINK

**3-SECOND BIOGRAPHIES** DAVID ROSENHAN 1931–

ROBERT SPITZER 1932–

**30-SECOND TEXT** Vaughan Bell



Is it fair to tell doctors about fake symptoms and then complain when the result is an inappropriate diagnosis? Rosenhan's shock study led to a more rigorous system of diagnosis for mental illness.

## **KAPUR'S ABERRANT SALIENCE**

### the 30-second theory

Psychosis is a mind-bending state in which people develop delusions and hallucinations as part of mental illnesses such as schizophrenia. Medically speaking, delusions are unfounded yet unshakeable beliefs that are not just a case of being mistaken – they can include states such as believing that your thoughts are being stolen with microwaves, or that secret agents are controlling your actions. Aberrant salience theory, developed by psychiatrist Shitij Kapur, aims to explain how reality starts breaking down in psychosis on the basis that affected people often show changes in the brain's use of a chemical messenger called dopamine. Kapur argues that the neurochemical is involved in highlighting which things are 'motivationally important'. In other words, it works like the contrast control on a television, but instead of changing how sharply light and dark stand out from each other, it changes how 'salient' or important things seem. For example, normally, if you're hungry, food grabs your attention to a heightened degree. Aberrant salience theory says that problems with dopamine cause this system to go wrong, with the result that those affected start noticing irrelevant things and believe them to be incredibly important, leading to strange and compelling delusions that alter their behaviour.

#### **3-SECOND PSYCHE**

In psychosis, the brain chemical dopamine is overactive causing affected people to perceive irrelevant things as important and attention-grabbing.

#### **3-MINUTE ANALYSIS**

The risk of mental illness is not fully explained by what we know about brain chemicals and evidence suggests that a whole host of traits and experiences play a part – including a family history of mental illness, living environment, personal relationships, lifetime stress and even birth complications. Neuroscience is an important tool but we need to appreciate the whole person to best understand and support people who are mentally distressed.

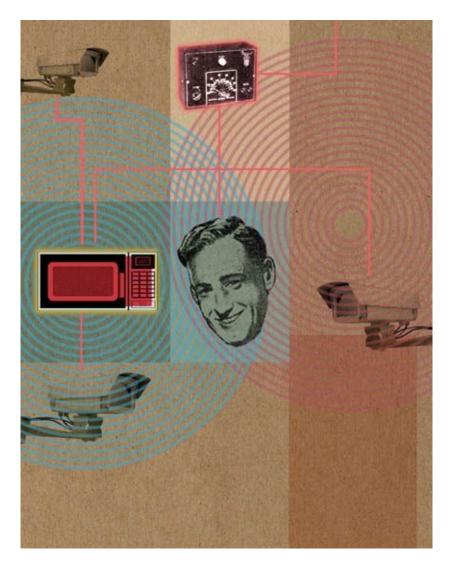
# **RELATED THEORIES**

WASON'S CONFIRMATION BIAS

LOFTUS' FALSE MEMORIES

**3-SECOND BIOGRAPHY** SHITIJ KAPUR 1964–

**30-SECOND TEXT** Vaughan Bell



A CCTV camera seems to be pointing right at you – coincidence or conspiracy? Faulty brain chemistry can lead people to think the latter.

## MASLOW'S HUMANISTIC PSYCHOLOGY

### the 30-second theory

Abraham Maslow trained as an experimental psychologist but became disillusioned with defining human nature through lab experiments and was dissatisfied with the Freudian alternative. Instead of seeing humans as the passive recipients of experience or slaves to unconscious drives, Maslow saw us as motivated by an ultimate need to become fulfilled and 'self-actualized', where we are at peace with ourselves and others and have the psychological freedom 'to become everything that one is capable of becoming'. Humanistic psychology grew from this inspiration and placed subjective lived experience, rather than the unconscious mind, at the centre of human nature. Many psychotherapists pursued these ideas, most notably Carl Rogers, who based 'client-centred therapy' on the principles of genuineness and acceptance of a person's basic worth. Although Maslow was sometimes uncomfortable with how his approach was adopted by the 1960s counter-culture, leading to everything from love-ins to nude psychotherapy, his central themes of respect for individual autonomy and the encouragement of personal development are now at the core of most modern psychological treatments and his 'hierarchy of needs' is still considered an important theory of human motivation.

#### **3-SECOND PSYCHE**

Humans strive for personal growth and self-realization despite the challenges of life, and psychology needs to incorporate these aspects to fully understand human nature.

#### **3-MINUTE ANALYSIS**

Although Maslow was critical of the narrow focus of scientific psychology, he always saw the humanistic approach as a complement to it, rather than as a replacement, and remained a little disappointed that his ideas were not more influential among scientists of the time. Recently, however, the theme of human potential and happiness has been picked up by the more scientifically minded positive psychology meyoment which sites Maslow as an early inspiration.

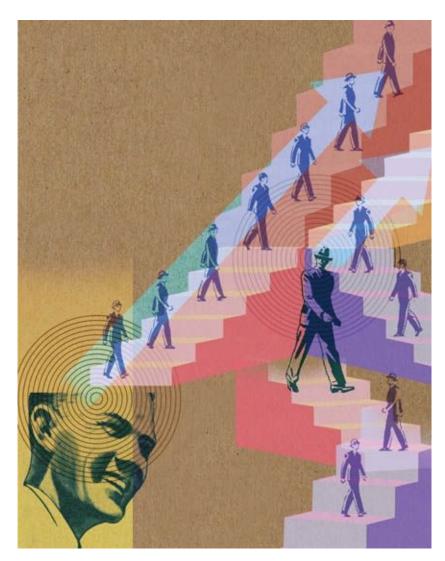
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# **RELATED THEORIES**

WATSON'S BEHAVOURISM PSYCHOANALYSIS POSITIVE PSYCHOLOGY

**3-SECOND BIOGRAPHY** ABRAHAM H. MASLOW 1908–1970

**30-SECOND TEXT** Vaughan Bell



Wallowing at the bottom of Maslow's hierarchy of needs are bodily cravings like hunger and lust, and functions like sleep and excretion. At the summit is 'self-actualization' or fulfilling your potential.

## **BECK'S COGNITIVE THERAPY**

### the 30-second theory

As a young psychiatrist, Aaron Beck trained as a Freudian psychoanalyst but began asking the one question that has come to define cognitive therapy: 'What's the evidence for that?' Before Beck, psychotherapy was more philosophy than science, with innovations being based on personal insight and the influence of 'big thinkers'. Beck's innovation was to develop cognitive therapy on the basis of scientific studies that tested out common assumptions. This 'testing out' approach is also recommended to patients as the treatment is based on the idea – and, in fact, the evidence – that mental illness involves biases in how we perceive, act and think about the world – some of which can be seen in the thoughts that pass through our minds and some of which we might not be aware of. For example, someone suffering from depression might tend to interpret everyday disappointments as a sign that they are 'worthless' while someone with a fear of embarrassing themselves in public might avoid social gatherings and so never learn that their worry is unrealistic. A cognitive therapist will work with the client to identify where their thinking and behaviour prevents them from getting better and will help develop strategies to overcome these problems, each of which is tested to see if it helps.

#### **3-SECOND PSYCHE**

Mental illness involves self-defeating habits of thinking that distort how we make sense of the world. Cognitive therapy allows us to detect these patterns and use alternatives.

#### **3-MINUTE ANALYSIS**

In his early work, Beck had an unfortunate tendency to refer to more 'rational' ways of thinking, rather than more helpful ways, and this has come under criticism, as 'rationality' is a logical ideal that we don't need in order to be mentally healthy. Furthermore, the style of cognitive therapy doesn't suit everyone and so it is important to find a type of therapy that suits a person's personal preferences.

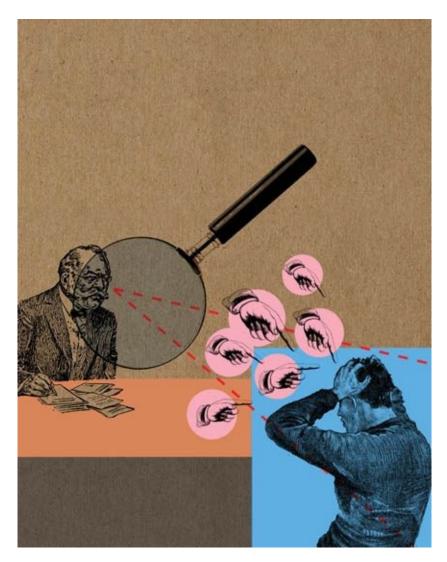
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# **RELATED THEORY**

**PSYCHOANALYSIS** 

**3-SECOND BIOGRAPHY** AARON T. BECK 1921–

**30-SECOND TEXT** Vaughan Bell



Cognitive behavorial therapy helps the patient to understand and break thought patterns that trigger many psychological disorders.

## **EXTREME MALE BRAINS**

### the 30-second theory

Psychologist Simon Baron-Cohen argues that men tend to be 'systematizers', who attempt to understand the world through the rules by which individual parts interact, while women are better 'empathizers', who are more able to understand the emotions of others. The division, however, is not absolute, but a general trend. Baron-Cohen has collected evidence that, for example, girls can pick up on others' emotions earlier than boys, while boys can make sense of objects and spatial information at an earlier age. People with autism or a variant, such as Asperger's syndrome, can be severely impaired at understanding how others think, feel and behave but can be much better at understanding systems. Even in those with learning disabilities, this tendency can express itself as a 'special interest' in something such as a transport system, sports statistics or electrical wiring, while, in other cases, it can appear as an exceptional ability in maths, science or computers. Baron-Cohen suspects that people with autism may have been exposed to an excess of testosterone before birth that caused the systematizing tendency to operate at full volume with empathizing barely present. According to Baron-Cohen, this might also explain why autism and its variants are much more common in males.

#### **3-SECOND PSYCHE**

Autism is an exaggeration of certain male-typical traits, most notably 'systematizing' – a tendency to try to understand things by their component parts.

#### **3-MINUTE ANALYSIS**

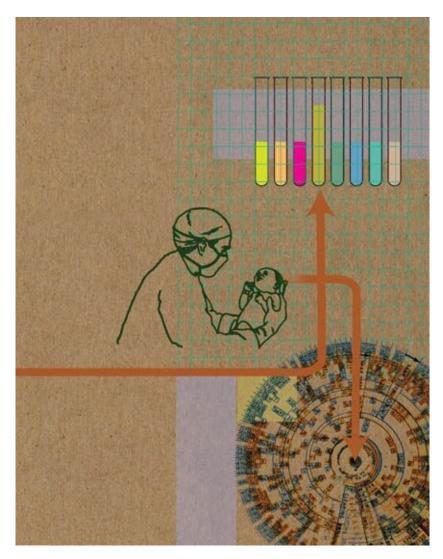
Alternative theories suggest that the autistic brain might have a general difficulty with making sense of the 'big picture' or that the process of coordinating different mental functions may not be operating smoothly. Indeed, the diagnoses of 'autism' and 'Asperger's syndrome' involve social impairment, communication difficulties, and repetitive behaviours and there is now good evidence mat mese difficulties are not caused by the same times – so the whole picture is likely to be more complex than just systematizing.

# **RELATED THEORY**

NEUROPLASTICITY

**3-SECOND BIOGRAPHY** SIMON BARON-COHEN 1958–

**30-SECOND TEXT** Vaughan Bell



If you seriously enjoy taking watches and radios to bits to find out how they work, then you're a high scorer in what Baron-Cohen calls 'systematizing' – a stereotypically male trait that is often exhibited by people with autism.

## **THOUGHTS & LANGUAGE**

#### THOUGHTS & LANGUAGE GLOSSARY

**classical conditioning** A learning process whereby a response is triggered through association. The most famous example is Pavlov's dogs. By ringing a bell every time the dog is presented with food, the dog comes to associate the sound of the bell with food and starts to salivate whenever it is rung.

**coma** A deep, often prolonged state of unconsciousness during which the patient is unable to respond to any external stimuli.

**generative linguistics** A school of thought in linguistics which suggests that language has innate structures and rules that are universally understood by all speakers. The idea was developed by Noam Chomsky in the 1960s and sparked a growth in the study of linguistics.

**global workspace theory** An explanation of the way the brain accesses multiple mental functions at the same time. It is usually described as a theatre, with the stage being the conscious mind. A spotlight illuminates the current focus of one's thoughts, while the rest of the stage is half-lit, representing thoughts on the periphery of the conscious mind. The audience is the passive, unconscious mind observing the performance, while other mental functions perform their duties backstage.

**long-term memory** The brain's capacity to store information for long periods – possibly an entire lifetime. Short-term memory can become long-term through a process of repetition and meaningful association. Long-term memory divides into two broad categories: episodic (literal memory of events) and semantic (generic skills and information that can be used at different occasions).

**operant conditioning** A learning process whereby behaviour is influenced through a system of reward and punishment. This can take the form of positive or negative reinforcement, in which a reward is given or a penalty removed to encourage certain behaviour. Or it can take the form of positive or negative punishment, whereby a punishment is threatened or a reward is removed to discourage certain behaviour. The theory was developed by US psychologist

B.F. Skinner in the 1950s.

**opioid receptor** A group of molecules that painkillers can lock onto and which reduces the ability of a cell to send 'pain' messages to the brain. Opioid receptors are found in the spinal column and the medial thalamus area of the brain, both of which are associated with pain detection. 'Opioid' refers to any opium-like chemical, so opioid receptor simply means the receiver of opium-like substances.

**persistent vegetative state** The condition of someone who has come out of a coma but shows no signs of awareness, and has not done so for at least four weeks. 'Vegetative state' refers to someone who has been in this condition for less than four weeks. Unlike someone in a coma, a patient in a persistent vegetative state can open their eyes and displays sleep-wake cycles. If the condition persists for at least a year, it becomes a permanent vegetative state.

**phonology** The study of the sound system of a language and how these sounds function and convey meaning. This differs from phonetics, which is concerned with the physical way these sounds are produced and received.

**semantics** The study of the meaning of language. Semantics differs from syntax in that it focuses on the meaning given to words and how that relates to the objects they describe, whereas syntax is concerned with the actual structure of language.

**short-term memory** The brain's capacity to store information for short periods – according to most studies for as little as 20–30 seconds. Short-term memory (also known as working memory) is important for remembering specific information, such as a phone number, before writing it down or consigning it to long-term memory through repetition. It also helps with functional activities, such as remembering what was at the beginning of a sentence when you reach its end.

**syntax** The rules that govern the structure of language. Syntax is not concerned with what the words mean, only how they are arranged and formed.

## THE PLACEBO EFFECT

### the 30-second theory

Expectations and context play an important role in how we respond to illness and in the effect that treatments have on us. The US anaesthesiologist Henry Beecher noticed this during the Second World War. Injured troops awaiting their return home displayed far less pain than usual. The reason, Beecher surmised, was that their injuries had come to signify a positive outcome. Similarly, the placebo effect is the benefit that arises from merely expecting a treatment will be beneficial. In drug trials, pharmaceutical companies have to test their products against inert sugar pills to show that any benefit is more than just the placebo effect. Some drugs, such as diazepam (for treating anxiety), are more powerful than placebo but only if the patient is told what the drug is for – in other words, the drug acts as a placebo amplifier. Similarly, morphine is less effective if the patient is unaware they are receiving it. The placebo effect is not 'all in the mind'. In the context of pain it works via the release of the brain's own inbuilt painkillers – the opioids. If the brain's opioid receptors are blocked with a drug called naloxone, the placebo effect disappears.

#### **3-SECOND PSYCHE**

The mere expectation that a treatment will make you better is enough to set in train beneficial physiological processes in the brain and body.

#### **3-MINUTE ANALYSIS**

The placebo effect has an evil twin known as the nocebo effect. This is when the expectation of harm or pain becomes a self-fulfilling prophesy, even in the absence of any known physical effect. One candidate for the nocebo effect is the discomfort some people report experiencing after using mobile phones. Scientists have failed to identify a physical cause, so it's possible the adverse effects are caused by negative beliefs about the technology.

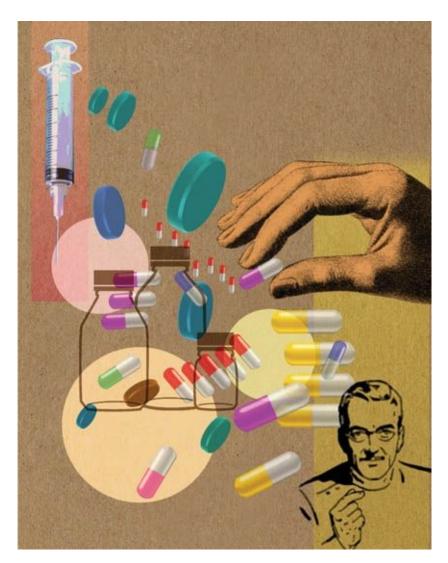
# **RELATED THEORIES**

POSITIVE PSYCHOLOGY

STEREOTYPE THREAT

**3-SECOND BIOGRAPHY** HENRY BEECHER 1904–1976

**30-SECOND TEXT** Christian Jarrett



Even the colour of a pill can influence its effectiveness. Stimulants are more effective if they're red, sedatives work better when they're blue.

## **PAVLOV'S DOGS**

### the 30-second theory

Ivan Pavlov was the Russian scientist who first described this fundamental law of learning. His famous demonstration involved consistently ringing a bell before feeding dogs in his laboratory. After this training, the dogs would salivate merely at the sound of the bell. This experiment demonstrated that the dogs had learned an association between two stimuli – the bell and the food. Learning this kind of association is called 'classical', or Pavlovian, conditioning. Classical conditioning doesn't just occur in dogs. It has been shown in everything from sea slugs to humans. It is important because it is one of the simplest forms of learning, but one that allows us to predict or anticipate what we're going to experience. It has also been a valuable starting point for neuroscientists interested in the biological basis for memories. Theories of classical conditioning describe how the association between two stimuli strengthens or weakens depending on how often they are presented together, how quickly one is presented before the other and whether any other stimuli are presented.

#### **3-SECOND PSYCHE**

If two things repeatedly co-occur, our brains learn to predict one to follow from the other.

#### **3-MINUTE ANALYSIS**

Note that classical conditioning doesn't account for what an animal does – it describes a situation where the stimuli are experienced regardless of how the animal acts. 'Operant conditioning' is the counterpoint to classical conditioning and describes situations in which the occurrence of stimuli (e.g. the food) is contingent on the behaviour of the animal (e.g. whether it begs or not). Operant conditioning arguably describes a broader range of learning phenomena than classical conditioning.

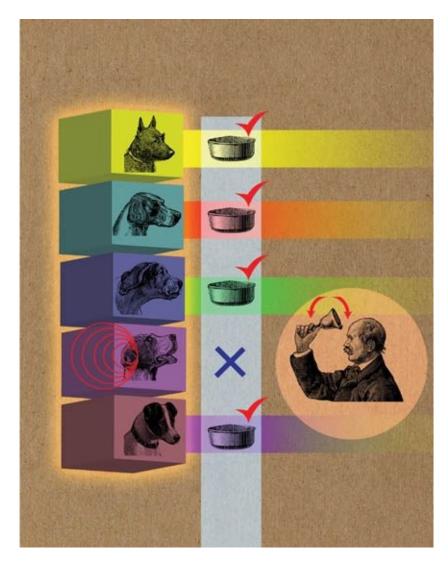
# **RELATED THEORIES**

WATSON'S BEHAVIOURISM

NEUROPLASTICITY

**3-SECOND BIOGRAPHY** IVAN PAVLOV 1849–1936

**30-SECOND TEXT** Tom Stafford



Dog training depends on the principles of classical and operant conditioning. The animal will obey various commands if it expects a reward to follow.

## THE SAPIR–WHORF HYPOTHESIS

### the 30-second theory

You've probably heard the myth about Eskimos being able to tell the difference between countless types of snow. According to the Sapir–Whorf hypothesis (named after the US linguist Edward Sapir and his student Benjamin Whorf), the reason for this proverbial ability is that Eskimos have many more words for snow than do speakers of other languages. By this account, the words we have at our disposal literally determine what we are capable of thinking and perceiving. The idea proved hugely influential for many decades after Whorf first proposed it in MIT's *Technology Review* magazine in 1940. By the 1990s, however, the hypothesis was no longer taken seriously in mainstream circles. The psychologist Steven Pinker even wrote an 'obituary' for it in his 1994 book *The Language Instinct*. Of course if we were only able to think of things for which we had the words, how would we ever learn language in the first place? The Eskimo myth has it the wrong way around – the proverbial Eskimo can't tell snow types apart because of all the snow words she knows; she uses more snow words because she's learned to recognize different snow types.

#### **3-SECOND PSYCHE**

We can't think about concepts for which we lack the words.

#### **3-MINUTE ANALYSIS**

Although language doesn't determine what we're capable of thinking about, there's no doubt that the conventions of different languages do affect our habits of thought. Consider languages that oblige speakers to attribute a gender to objects. It's been shown that speakers of those languages come to see different objects as more feminine or masculine in line with their language's gender attribution conventions.

# **RELATED THEORIES**

THE COGNITIVE REVOLUTION NOMINATIVE DETERMINISM EMBODIED COGNITION

**3-SECOND BIOGRAPHIES** EDWARD SAPIR **1884–1939** 

BENJAMIN WHORF 1897–1941

**30-SECOND TEXT** Christian Jarrett



Did you develop a self-concept and then learn the word 'I' or vice versa? The Sapir–Whorf hypothesis argues that the word came first.

## **CHOMSKY'S UNIVERSAL GRAMMAR**

### the 30-second theory

Nearly every sentence – even simple ones – can have many different meanings. For example, 'I know students like pizza' could mean (among other things) I'm aware that students enjoy pizza, or that I'm as familiar with students as I am with pizza. When US linguist Noam Chomsky was in graduate school in the 1950s, linguists had no way to explain how each sentence can have many possible meanings. Chomsky argued that this was because spoken or written language was the outward expression of a much deeper mental structure – a 'universal grammar' – shared by all humans, regardless of their language. Chomsky and his followers believe that grammar has three components: syntactical, phonological and semantic. Of these, only syntax (structure) is fundamental. Phonology (the sound of spoken words) and semantics (the meaning of sentences) are secondary. Syntax reflects the underlying structure of the mind, while phonology and semantics are arbitrary. Paradoxically, syntax is an unconscious mental process; thus, the parts of language that seem most concrete – the words and their meanings – are least interesting to Chomsky. This theory revolutionized linguistics: Chomsky's 'generative linguistics' was flexible enough to explain both the many different meanings of a sentence, and the many different languages in the world.

#### **3-SECOND PSYCHE**

All languages share the same broad grammatical principles – a 'universal grammar' that is innately understood by all healthy humans and which enables us to acquire language.

#### **3-MINUTE ANALYSIS**

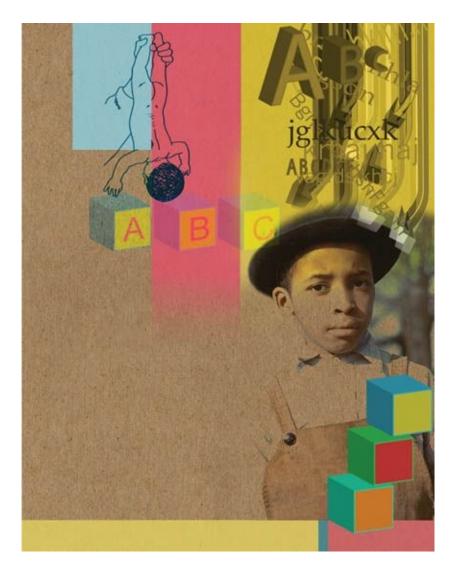
In school, most of us are taught 'grammar' that emphasizes the specific rules of our language: add 's' to form a plural, use an apostrophe to indicate a possessive. Chomsky and his followers aren't interested in these rules, which vary from language to language. Instead, they focus on rules that are common to all divided into smaller units or combined into bigger ones, then used to generate actual spoken words.

# **RELATED THEORIES**

THE COGNITIVE REVOLUTION EVOLUTIONARY PSYCHOLOGY SAPIR–WHORF HYPOTHESIS

**3-SECOND BIOGRAPHY** NOAM CHOMSKY 1928–

**30-SECOND TEXT** Dave Munger



Chomsky believes that all languages share a 'universal grammar'. Some linguists have challenged the claim that all languages share the same word classes.

### LOFTUS' FALSE MEMORIES

### the 30-second theory

On the campaign trail to become the Democratic presidential candidate in 2008, Hillary Clinton recalled her 1996 visit to Bosnia: 'I remember landing under sniper fire. There was supposed to be some kind of greeting ceremony... but instead we just ran with our heads down.' In fact, photographs of the visit show there was no sniper fire and the usual runway ceremony had taken place. Clinton admitted she'd made a mistake, she'd had a different memory. Experiencing a false memory in this way can happen to any of us because, far from being written in stone, our memories are like reconstructions, easily distorted and highly malleable. The pioneer in this field is the psychologist Elizabeth Loftus. Her seminal work involved interviewing participants about incidents from their childhood – incidents that they knew had been disclosed earlier to the research team by their parents. Among several true childhood experiences, Loftus inserted the entirely fabricated incident in which the participant had got lost in a shopping centre. Over several interviews, around a quarter of the participants came to believe that this imaginary event had really occurred, to the extent that they embellished the account with details from their own 'memory'.

#### **3-SECOND PSYCHE**

Memories are highly malleable and easily distorted by suggestion and misinformation.

#### **3-MINUTE ANALYSIS**

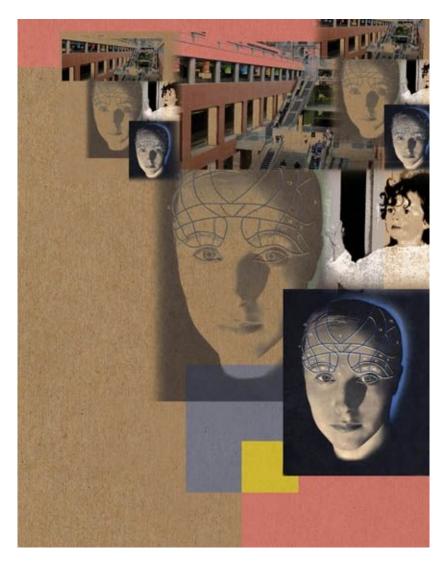
Critics argued that the shopping centre incident may actually have occurred. Perhaps the parents had forgotten or never knew, and the interviews awakened in the participants a real memory of a real incident. Loftus devised the perfect rebuttal. She and her colleagues recreated their shopping centre study but this time numerous participants recalled the time they met Bugs Bunny at Disneyland – an event that couldn't possibly have happened because Bugs is a Warner Brothers' character Wallier DIULIEIS CHALACLEI.

# **RELATED THEORIES**

NEUROPLASTICITY CHARCOT'S HYSTERIA THE PLACEBO EFFECT

**3-SECOND BIOGRAPHY** ELIZABETH LOFTUS 1944–

**30-SECOND TEXT** Christian Jarrett



Our memories are so fragile and suggestible that even the way we're asked a question can alter our precise recollection.

### **EMBODIED COGNITION**

### the 30-second theory

Are you managing to grasp the ideas in this book? I don't mean are you literally holding them in your hand. I was speaking metaphorically about your comprehension. This use of physical metaphor to discuss abstract concepts is something we do a lot – we speak of employees climbing up the career ladder, of meetings being pushed forward, of weighty arguments and heated debates. The theory of embodied cognition claims that we do this because our thoughts are rooted in the physical, and in particular in our bodies. Supporting this idea is research showing how the physical world can influence our thoughts. Washing our hands makes us harsher moral judges. Placing marbles onto a higher shelf, rather than a lower one, makes it easier for people to recall positive stories. And the causal direction can run the other way too, such that our thoughts can affect our perception. Students told that a book was vital to their curriculum subsequently estimated that it was heavier than students told that the book was irrelevant. The strongest advocate for the importance of metaphor is the linguist George Lakoff. He believes we are only able to understand abstract concepts though our use of metaphor.

#### **3-SECOND PSYCHE**

We think about abstract concepts, such as time and space, in terms of physical metaphors; in turn, physical sensations can affect our thoughts and beliefs.

#### **3-MINUTE ANALYSIS**

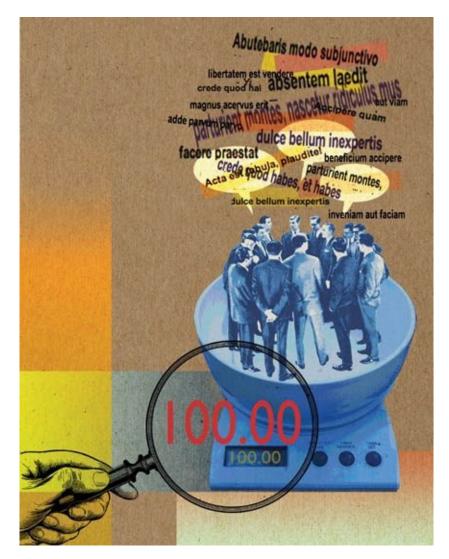
Findings in embodied cognition have intriguing implications for the art of persuasion. Study participants tested in a warm room reported feeling socially closer to the experimenter. Participants asked to hold a glass of iced coffee rated a researcher to be more aloof. Holding a heavy clipboard led participants to rate a foreign currency more highly. Plenty for marketers to get their teeth into, so to speak!

# **RELATED THEORIES**

THE COGNITIVE REVOLUTION NEUROPLASTICITY NOMINATIVE DETERMINISM SAPIR–WHORF HYPOTHESIS

**3-SECOND BIOGRAPHY** GEORGE LAKOFF 1941–

**30-SECOND TEXT** Christian Jarrett



There's some tentative evidence that heavier people possess a greater sense of self-importance – another example of embodiment interacting with the mind's metaphors.

### **BROADBENT'S BOTTLENECK**

### the 30-second theory

In a crowded cocktail party, dozens of people might be speaking at the same time. Yet most of us are able to follow a single conversation while ignoring all the others. How do we do it? Research by the British scientist Colin Cherry in the 1950s showed that we separate out individual voices by focusing on key characteristics - the speaker's gender, location and pitch. In 1958, British psychologist Donald Broadbent took this work to a new level with a theory of how the entire brain processes information. Up until then many psychologists believed that humans could only process one thing at a time. Broadbent showed that people could hear and comprehend more than one set of sounds simultaneously - provided they were simple enough. In a classic experiment, Broadbent asked people to listen to two sets of digits (such as '659', '842', and so on), one set played in each ear. Even though the numbers were played at the same time, listeners grouped the digits played through each ear rather than mixing them together. However, once the signals become too complex, a 'bottleneck' forms, making the signals impossible to manage simultaneously, which is part of the reason it's dangerous to drive while talking on the phone or texting.

#### **3-SECOND PSYCHE**

We are constantly bombarded with sounds, sights and other sensations - yet we can make sense of it all by focusing on small chunks of information.

#### **3-MINUTE ANALYSIS**

Broadbent's original theory said signals that didn't make it through the bottleneck were simply lost. However, in i960, British psychologist Anne Treisman noted that Broadbent's theory couldn't account for the fact that people engrossed in complex tasks could still respond to the sound of their names. Treisman argued that unprocessed signals were actually retained, allowing especially dramatic or important signals to gain our attention.

# **RELATED THEORIES**

WATSON'S BEHAVIOURISM THE COGNITIVE REVOLUTION THE LAKE WOBEGON EFFECT MILLER'S SEVEN

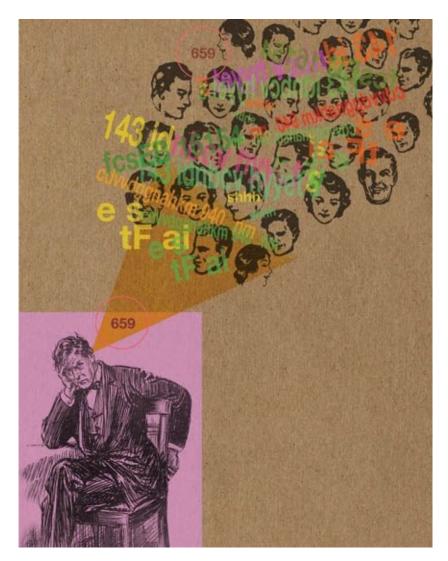
#### **3-SECOND BIOGRAPHIES**

DONALD BROADBENT 1926–1993

COLIN CHERRY 1914–1979

ANNE TREISMAN 1935–

**30-SECOND TEXT** Dave Munger



If we didn't have some kind of filter, we'd be caught in a perpetual storm of sensory information.

### **MILLER'S SEVEN**

### the 30-second theory

Quick, try to memorize this sequence of letters: UPSBMWCIAIOC. It's a daunting task until you notice that it's actually made up of four well-known acronyms: UPS and BMW are companies, and CIA and IOC are organizations. Without breaking the sequence of twelve letters into chunks, you'd have a hard time remembering them all. In 1956, US psychologist George Miller noticed that, although we can remember tens of thousands of items over the long term, the limit for short-term memory tasks such as this one seems to fall consistently around seven items - whether they are numbers, letters, words or even musical tones. But amazingly, Miller's student, Sidney Smith, was able to teach himself to recall forty random binary digits (zeros and ones) by combining them into chunks eight digits long. Each sequence of digits was like a separate 'word' to Smith, so he could remember many more digits than an untrained person. Similarly, we can remember long telephone numbers by chunking the digits into groups. We can quickly learn songs by chunking words into lines and rhyming pairs of lines - and the number of chunks that we can recall over the short term, Miller found, is nearly always very close to seven.

#### **3-SECOND PSYCHE**

Under ordinary circumstances, we can remember about seven items at a time but if we group them together into 'chunks', we can remember many more.

#### **3-MINUTE ANALYSIS**

While Miller's work is quite robust, recent studies have questioned it. Are you really remembering seven chunks, or are you just grouping those chunks into even bigger chunks? In 2001, American psychologist Nelson Cowan argued that the capacity of short-term memory is much less than seven. When we are prevented from making new chunks by working simultaneously on another task, the number of chunks that we can remember is closer to four.

# **RELATED THEORIES**

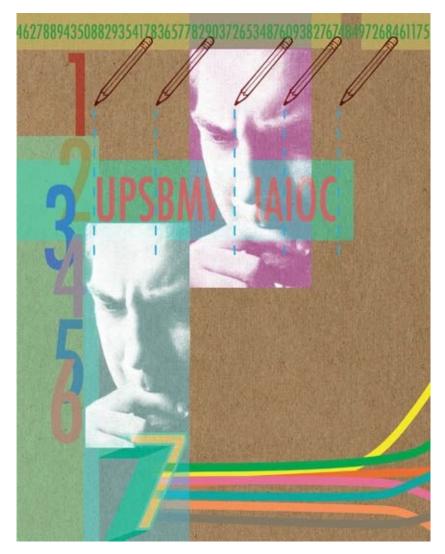
THE COGNITIVE REVOLUTION

BROADBENT'S BOTTLENECK

**3-SECOND BIOGRAPHIES** NELSON COWAN 1951–

GEORGE MILLER 1920–

**30-SECOND TEXT** Dave Munger



The astonishing feats of performers at the annual World Memory Championships show how mnemonics can be used to extend short-term memory way beyond just seven items.

### CONSCIOUSNESS

### the 30-second theory

We all know what it means to be conscious, but an adequate definition of consciousness remains elusive. The contents of consciousness consist of a narrow, dynamic stream of everything we are presently aware of - our perceptions of the external world and bodily sensations, together with our thoughts, actions, emotions and memories. The contents of consciousness are commonly studied by using brain scanning to compare the brain's responses to stimuli that enter awareness with those that do not. A common framework for studying these phenomena is the global workspace theory, proposed by Bernard Baars in 1987, which likens consciousness to a working theatre. The vast majority of neural events are unconscious processes taking place 'behind the scenes', but some enter into conscious awareness - the 'stage' - when they become the focus of an attentional spotlight. The spotlight is surrounded by a fringe of vaguely conscious but crucial events, and acts as a hub which both distributes important information globally and is directed by the unconscious processes taking place behind the scenes. Viewed in this way, consciousness can be thought of as a means by which the brain prioritizes, and gives us access to, the information needed for healthy functioning.

#### **3-SECOND PSYCHE**

A 'spotlight of attention' shines a bright beam on certain neural processes, which then enter into conscious awareness.

#### **3-MINUTE ANALYSIS**

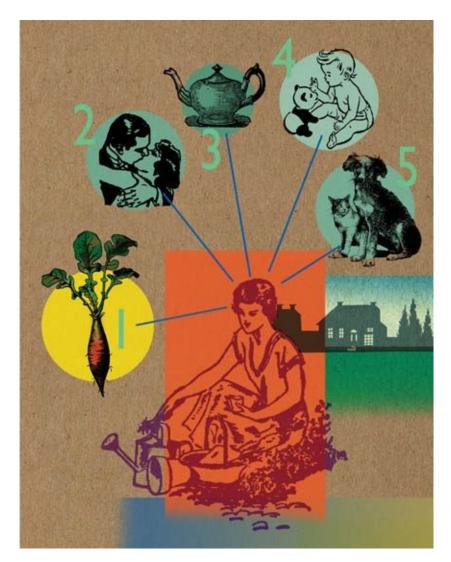
Consciousness has long been the subject of debate among neuroscientists and philosophers. Modern brain research is just beginning to provide some understanding of it, and the global workspace theory is the most useful model for interpreting the available evidence. This approach has already provided valuable insight into disorders of consciousness such as coma and the persistent vegetative state, and some suggest that conditions such as schizophrenia involve a profound alteration of processing in the global workspace а ріотопни анеганон ог ріосезьніў ні ше ўговаг могкърасе.

# **RELATED THEORY**

MILLER'S SEVEN

**3-SECOND BIOGRAPHY** BERNARD BAARS **1950**–

**30-SECOND TEXT** Moheb Costandi



Although science is beginning to reveal the neural correlates of consciousness, quite how the wet tissue of the brain gives rise to the immaterial mind remains as elusive as ever.

### **APPENDICES**

#### NOTES ON CONTRIBUTORS

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**Tom Stafford** works as a lecturer in Psychology and Cognitive Science at the University of Sheffield. He co-authored Mind Hacks: Tips and Tools for Using your Brain (2004) and The Rough Guide Book of Brain Training (2010). His latest work is an ebook called The Narrative Escape (2010). Tom tweets @tomstafford.



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